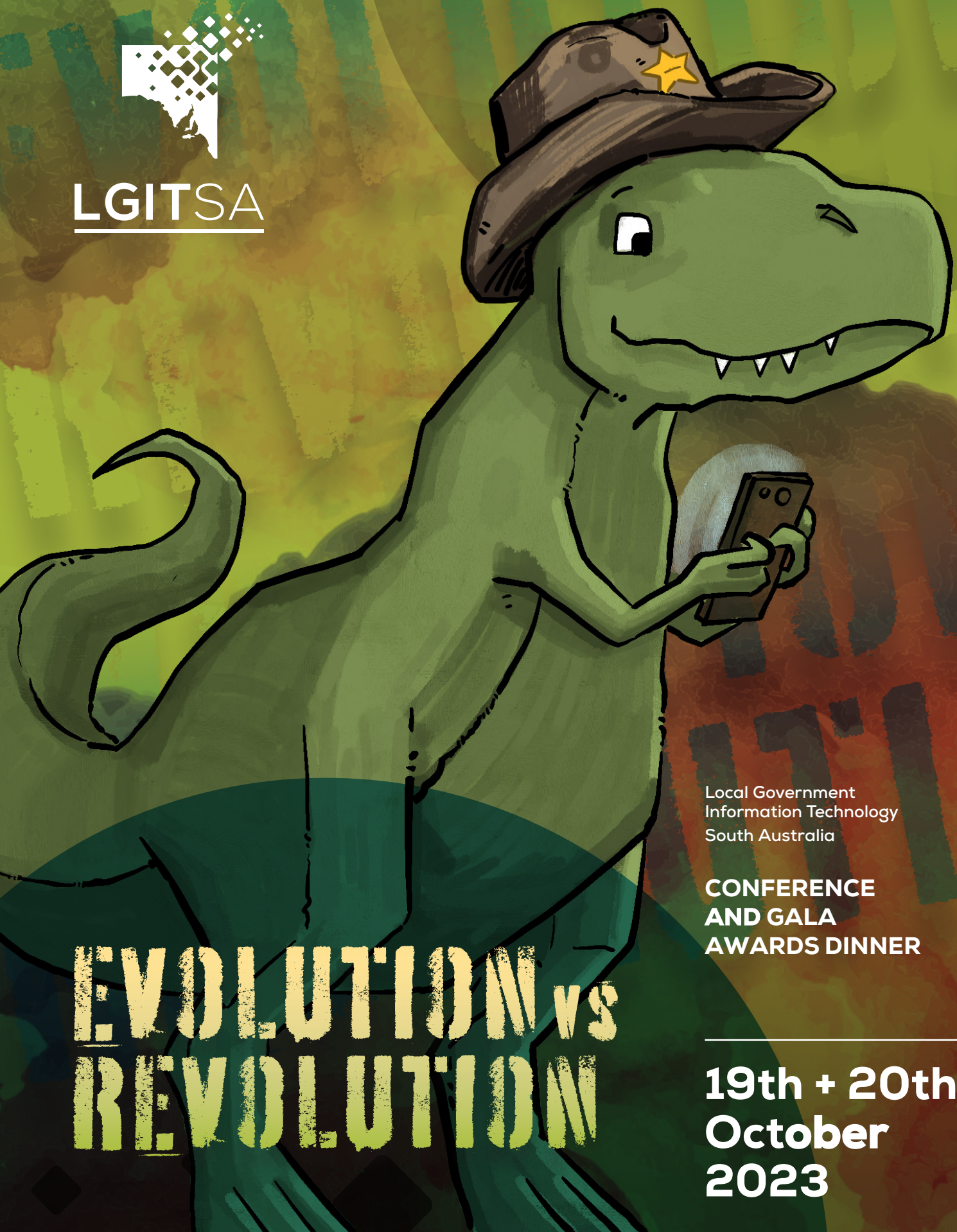




LGITSA



Local Government
Information Technology
South Australia

**CONFERENCE
AND GALA
AWARDS DINNER**

**19th + 20th
October
2023**

**EVOLUTION vs
REVOLUTION**

Register online at www.lgitsa.com.au/events

Evolution vs Revolution


Join us to navigate this crossroads of change, to equip your Council with the tools, insights, and foresight to succeed in the dynamic digital age. The future is here. Will you evolve or revolt?

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Day 1 - Thursday 19 October 2023

Time	Session
8:45	Registrations
Plenary Sessions	
9:10	<p>Introduction</p> <p><u>Presenter:</u> Lisa McAskill, MC</p> <p><i>Lisa is best known for her role as a presenter on Channel 9's Postcards program, a role she enjoyed for 14 years. Lisa also appeared on Postcards Australia which aired nationally on the Win Network and internationally on the Discovery Channel. Lisa has had on camera crash courses in all manner of extreme sports. All in the name of a good story. Her enduring TV career includes more than 70 local, national and international TV commercials and numerous tourism, corporate and training documentaries. In 2011, Lisa established Lisa McAskill Presenting with a focus on the training of presenters and media mentoring. The business has evolved to include a production arm that includes writing, producing and directing online video content for individuals and businesses, social impact video content and TV commercials.</i></p>
9:15	<p>President's Address</p> <p><u>Presenter:</u> Nathaniel Mason, President, LGITSA</p>




Time	Session
9:20	<p>Keynote Presentation – Horizon setting for digital transformation of government: digitisation, services, policy & purpose</p> <p><u>Description:</u></p> <p>Pia will discuss the four horizons of digital transformation, including case studies, lessons learned and her experience globally with reforming and transforming public sectors to be fit for purpose in the 21st century. The keynote will include tools, tips, tricks and methods to help create and drive ambitious digital transformation agendas across the sector, including how to free up capacity in a perpetually resource constrained world.</p> <div></div> <p><u>Presenter:</u></p> <p>Pia Andrews, Strategic Advisor – Public Sector, ANZO Strategic Development Team, AWS</p> <p><i>Pia Andrews is a serial public sector transformer and reformer, usually working within the machine to drive adaptive policy management, policy infrastructure, participatory governance, high trust and legitimate systems and operating models (inc AI), citizen-centric design, service agility and real, pragmatic continuous innovation in the public sector and beyond. She is on a mission to transform public sectors to be more humane, responsive and effective in the 21st century, at the speed of continuous change and perpetual urgency. She currently is on a "public sector sabbatical" working at AWS after 12 years in public service (Australia, New Zealand and Canada).</i></p>
10:20	MORNING TEA


Time	Session
10:50	<p>Navigating the AI Frontier in Local Government: Developing a Data Governance Framework with ChatGPT in Mind</p> <p><u>Description:</u></p> <p>The rise of artificial intelligence, specifically conversational models like ChatGPT, presents both a groundbreaking opportunity and a challenge for local governments. As these tools take center stage, the need for a data governance framework becomes increasingly evident. In a sector where public trust is paramount, ensuring that AI applications are ethical, transparent, and effective is crucial.</p> <p>Join Lloyd for a captivating exploration of the intersection between AI, data governance, and local government operations. Equip your IT and IM departments with the knowledge and strategies to not only implement ChatGPT responsibly but also to lay the groundwork for a future where AI and governance walk hand in hand.</p> <p><u>Presenter:</u></p> <p>Lloyd Robinson</p> <p><i>Lloyd is a global authority on the practical development of data management implementation. He is a published author, presenter and trainer and actively contributes to advancing the data management profession. Lloyd has overseen and executed many enterprise-scale data management projects: across four continents, over 38 years, and spanning the financial services, utilities, government and education industries. He has implemented well over \$1Bn of change. He is a strategic shaper of large-scale data management change initiatives, in the role of strategist, architect or governance facilitator.</i></p>



Time	Session
11:30	Managing Digital Disruption - The Human Element <u>Description:</u> Digital transformation, at its heart, is the metamorphosis of an organisation that integrates digital technologies and business processes. The intent is to grow and enhance the capability of a business to increase customer satisfaction, streamline internal operations and processes, provide data-based insight, and increase agility and ultimately revenue or cost-savings. The acceleration of technologies like Artificial Intelligence, Machine Learning, and Virtual/Augmented Reality and their use in a business context provides almost unlimited opportunities for innovation and growth. But what about our most important stakeholder group – our people? Are organisations doing enough to bring their staff along on the journey, not only the implementation, but the planning, designing and change management? What about organisations like councils, where departments, roles and access to technologies are as diverse as the people themselves? This presentation will focus on the importance of reinforcing the links between cultural change management, process improvement, communication and digital transformation, and the individual staff members' role in this.  <u>Presenter:</u> Ali Anderson, Chief Executive Officer, The Illawarra ITEC Ltd <i>Ali Anderson is the Chief Executive Officer of ITeC, a large training organisation in NSW which delivers accredited and non-accredited training across multiple sectors including business, construction, creative industries, entrepreneurship and more. A seasoned project and change management professional, Ali has supported and overseen operational and digital transformation for several companies, including her current workplace. With 'people being her passion', Ali has a particular interest in supporting and empowering staff at all levels to actively participate in and contribute to, organisational change.</i>
12:10	Roundtable – Meet the Speaker <u>Presenters:</u> Pia Andrews, Ali Anderson, Looyd Robinson
12:30	LUNCH
1:15	Platinum Sponsor <u>Presenter:</u> FYB 

Time	Session
1:30	<p>Artificial Intelligence - new opportunities, new risks</p> <p><u>Description:</u></p> <p>Generative AI is one of the most significant technologies of the moment, with expansion and utilisation forecast to grow at an exponential rate. While it provides exciting opportunities for the public and private sector, there are significant legal and security risks associated with its use. Given the breadth of applications for AI, it is difficult to point to any single law or set of laws that are relevant for Australian AI users and developers. In any given project a myriad of laws may be relevant. This presentation will explore the key legal risks and considerations you should be aware of when using generative AI.</p> <p><u>Presenter:</u></p> <p>Emilie Blake, Legal Council, Corporate Services, Tourism Australia</p> <p><i>Emilie is currently legal counsel at Tourism Australia and previously spent five years in private practice. Her areas of specialty and interest include technology, IT and software with extensive experience drafting contracts and working with brands from startup stage through to some of Australia's largest platforms. Emilie has focused on assisting clients to implement processes, tools and contractual obligations to mitigate the risks to their organisation. With Tourism Australia she also works on a wide range of contractual relationships, provides intellectual property advice and delivers legal assistance regarding hosting and running activations, events, gigs and marketing campaigns.</i></p>
2:10	<p>Privacy in Focus</p> <p><u>Description:</u></p> <p>The Local Government Sector faces privacy challenges that impact service delivery, technology deployments and an increasingly 'e' government agenda. Reflecting on the expectations of the community we serve, Nicole will share opportunities to 'get privacy right' – even in the absence of state privacy legislation.</p> <p><u>Presenter:</u></p> <div data-bbox="252 1429 469 1758" data-label="Image">  </div> <p>Nicole Stephensen, Partner, IIS Partners</p> <p><i>Nicole is Partner at privacy and data protection firm IIS Partners. With over two decades in privacy, she regularly speaks about the interface between privacy, cyber security, risk management, ethics and trust. Her frank, candid and practical approach to privacy has established her as a trusted advisor and thought leader in Australia and abroad on smart cities and critical infrastructure, IoT/IIoT, public interest technologies and digital policy. Nicole is a Fellow of the Australian Information Security Association (FAISA) and is a leading member of the International Association of Privacy Professionals (IAPP), where she chairs the IAPP's KnowledgeNet Chapter for Queensland. She was the Smart Cities Council of Australia-New Zealand (SCCANZ) 2020 Leadership Award winner for her work in building privacy management frameworks and improving privacy acculturation in Australian local governments.</i></p>
2:50	AFTERNOON TEA
3:20	Annual General Meeting

Time	Session
Concurrent Session	
3:35	<p>Enhancing a united cyber capability</p> <p><u>Description:</u></p> <p>Cyber threats are a growing problem, and a united cyber capability is essential to defend against them. This presentation will discuss the benefits of a united cyber capability and outline some key steps that can be taken to achieve it. A united cyber capability can improve the ability to share information and intelligence, coordinate response efforts, and develop common standards and practices. This can lead to a more effective and efficient approach to cyber defence.</p> <p><u>Presenters:</u></p> <p>Michael Billett, Deputy Director Cyber Resilience and Engagement, Department of the Premier and Cabinet</p>
	<p>The State of Data Governance in the State</p> <p><u>Description:</u></p> <p>This session will discuss the data matrix, the community of practice and how we can get involved in data governance as well as the challenges that are faced and how we can manage them.</p> <div data-bbox="871 667 1185 990">  </div> <p><u>Presenter:</u></p> <p>Peter Worthington-Eyre, Chief Data Officer, South Australian Government</p> <p><i>Peter is the Chief Data Officer of the Government of South Australia and the Executive Director of the Office for Data Analytics, Department of Premier and Cabinet. He leads the whole-of-government Office for Data Analytics in implementing analytics initiatives across government, supporting evidence-based service design and using predictive analytics to inform policy development. Peter was formerly Director for Actuarial, Analytics and Reporting of ReturnToWorkSA. He led a team of actuaries, analytics and reporting professionals across all aspects of the business including pricing, economic modelling and claims operations. Previously he was Director for Reporting and Business Solutions of WorkCoverSA and a Senior Performance Analyst of the Department of Premier and Cabinet.</i></p>
Plenary Session	

Time	Session
4:15	Roundtable Hot Topics (Plenary) <u>Description:</u> In this session participants will be given the opportunity to discuss current topics relevant to information technology and information management professionals in Local Government: <ul style="list-style-type: none">• Chat GPT• Change Psychology• Cyber• ERP• EDRMS (What does a world without an EDRMS look like? Can AI really do it for us? Let's discuss)• Power BI / Automate• On-prem vs Cloud / Cloud Migration
5:00	CLOSE
5:00	Pre-dinner Networking
6:00	Pre-dinner Nibbles & Drinks
7:00	GALA AWARDS DINNER Lisa McAskill MC – Formal Dress LGITSA Initiatives <u>Description:</u> During the dinner LGITSA Board Members will provide updates on the growing number of initiatives to help Members and our sector.
	<div><div>Entertainment Music by ‘All About Her’ All About Her is one of Adelaide’s leading cover bands with strong local ties in the Adelaide music scene, and a trustworthy name around town.</div><div></div></div>

Friday 20 October 2023

Time	Session
8:40	Registrations
9:00	Breakfast
Plenary Sessions	
10:00	<p>Welcome and Introduction</p> <p><u>Presenter:</u> Lisa McAskill, MC</p>
10:05	<p>Same Game or Game Change? The IT-Business Relationship in an LLM World</p> <p><u>Description:</u></p> <p>"Why don't you folks know everything?". In an era where technology is increasingly democratised, the perception persists that IT is responsible for keeping pace with all tech advancements. The explosive rise of Large Language Models (LLMs) is providing us a clear and present example of this assumption of responsibility. However, it's this very perception that provides a window of opportunity – a chance for not just better results, but a transformation of the working relationship, ultimately leading to more habitable organisations. Join Adam Thompson on an insightful journey through the shifting face of IT as viewed from 'the business' standpoint. From being heralded as a revolutionary engineering force to becoming a convenient scapegoat for technological issues, we'll explore how technological innovations have reshaped this relationship, and their effects on business outcomes and workforce satisfaction. The rapid emergence of the LLM era presents a real-time opportunity to revisit the relationship between business and IT just as it's unfolding. The disruptive nature of LLMs might also pave the way for a new level of integration between us and the business – a potential evolution that could be nudged along through timely interventions. This talk aims to do more than just inform. It seeks to show the potential to shape a new operating paradigm that could redefine the interactions between us and the business. Because better relationships translate into a more habitable workplace...for everyone.</p> <p><u>Presenter:</u> Adam Thompson</p> <p><i>Since 2012, Adam has helped leaders who want their organisation to reach its full potential by developing a clear strategy then unblocking the organisation so it can deliver. With over 30 years of organisational leadership experience, the trademark of his work is engaging expertise with a touch of humour (because real change needs it!). He brings together a vast and evolving knowledge of strategic, organisational, systems and people models to create insight and understandings that are bespoke for each situation. Working via consulting, facilitating, training, coaching and presenting (including a popular video series), he helps leaders create personal, strategic and organisational changes that just make sense. And work.</i></p>
11:05	MORNING TEA

Time	Session
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11:35 Platinum Sponsor

Presenter:

Jane Vergou, Client Relationships
Manager, LGA Procurement



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11:50 Storytelling Alchemy

Description:

How the power of crafting the right story, delivered at the right time, can shape success, and cultivate triumph.

Presenter:


Chris Tansell, Solutions Engineer, WA Health

With a formal background in digital electronics, Chris has forged a path of success within renowned blue-chip companies such as The Bank of England, Deutsche Bank, Lloyds Register of Shipping, and Pfizer's Central Research in the UK. His expertise led him to establish a highly prosperous computer consultancy in London, which catered to the diverse needs of technical clients.

In 2002, Chris embarked on a new adventure by relocating to Western Australia, where he founded a boutique consultancy focused on serving the requirements of general practice. Demonstrating his entrepreneurial prowess, he successfully sold the consultancy in 2017. Presently, Chris thrives as a Solutions Engineer for the esteemed Child & Adolescent Health Service, a vital part of WA Health. In this role, he finds immense stimulation and empowerment in driving impactful solutions. Additionally, Chris's passion for transformative healthcare extends beyond borders. As a co-founder of "Telehealth Futures," a cutting-edge Telehealth enablement company based in Lusaka, Zambia, he plays a pivotal role in spearheading the advancement of telehealth services, envisioning a future where technology breaks barriers and improves lives. Through his remarkable journey and unwavering commitment to transformative innovation, Chris has become a trailblazer in technology, propelling global advancements and empowering communities worldwide.



Concurrent Sessions

Time	Session
12:30	<p>Smart Cities – how, when and why?</p> <p><u>Description:</u></p> <p><u>Presenter:</u></p> <p>Michael Healy, Christchurch City Council</p> <p>Future-Proofing Information: Unveiling the Vital Skills for Sustainable Success</p> <p><u>Description:</u></p> <p>Anne will navigate the dynamic landscape of information management in the digital age to discover the essential skills that will empower us to not only survive but thrive in an ever-evolving world. From data literacy to adaptive learning, this presentation unveils the skills to secure a sustainable future amidst the waves of information innovation.</p> <div data-bbox="858 801 1136 1055" data-label="Image">  </div> <p><u>Presenter:</u></p> <p>Anne Cornish MRIM, Chief Executive Officer, Records and Information Management</p> <p>Practitioners Alliance Global (RIMPA)</p> <p><i>Anne Cornish Life MRIM is the CEO of the Records and Information Management Practitioners Alliance - Global (RIMPA Global) with over 40 years' experience in the information management industry as a consultant in Australia for both private and public entities.</i></p> <p><i>As a respected presenter, Anne has spoken across the world on this matter using passion and interaction to encourage the message.</i></p> <p><i>Anne has a life desire to advocate to place the profession on the societal map so that everyone, no matter where they work, or the size of their organization recognises and understands the importance of effective information management.</i></p>
1:10	<p>Platinum Sponsor</p> <p><u>Presenter:</u></p> <p>Nick Hart, Business Development Manager, CompNow</p> <div data-bbox="1214 1839 1433 1973" data-label="Image">  </div>
1:25	LUNCH
2:05	Business Card Draws

Time	Session
Concurrent Sessions	
2:15	<div><div><div>Cloud Migration</div><div><u>Description:</u> This session will discuss:<ul style="list-style-type: none">• Cloud migration – On Prem vs Cloud• People challenges disguised as technical problems• Dev ops approach – this is a not tooling problem, actually it's a people problem• Going to cloud means you need to get people on board• Here are all the people problems you don't see• Not all the problems are solvable.<u>Presenter:</u> Andrew Mason, Head of Infrastructure, Humm</div></div><div><div>Copyright – Legislative Requirement for Councils</div><div><u>Facilitator:</u> Australian Copyright Council</div></div></div>

Time	Session	
3:00	Defending the Information Domain <u>Description:</u> <p>Dr Dave Ormrod joined Defence SA in July 2023 as the inaugural Director Information Warfare (IW). A leader in IW and cyber security with more than 25 years of industry experience, Dave is focused on maximising opportunities for South Australian defence industry across the key areas of intelligence surveillance reconnaissance and electronic warfare, cyber and ICT for Defence and space.</p> <p>Dave will present to us with an overview of information warfare, the challenges faced in the information domain, and the significant opportunities available to government, Defence and industry through collaboration and the development of robust information capabilities.</p>	
	<u>Presenters:</u> <p>Dr Dave Ormrod</p> <p><i>Dave’s experience includes service in the Australian Defence Force, as well as working with defence industry, federal and state government, and the cyber security industry more broadly. Throughout his career, Dave has built high performing security teams, tailored cyber security solutions, and acted as a trusted advisor and collaborator to C-suite Executives. He has worked across Australia, Europe, the United Kingdom and the United States. Dave has a PhD in Computer Science and is a graduate of both the Carnegie Mellon University (CMU) Chief Information Security Officer (CISO) Program and the US Joint Staff College, Joint Information Operations Planning Course (JIOPC). Dave is an Australian Signals Directorate (ASD) endorsed member of the Information Security Registered Assessor Program (IRAP), as well as a certified IRAP trainer through the Australian Cyber Collaboration Centre.</i></p>	
3:40	IT Hot Topics <u>Description:</u> <p>In this session participants will be given the opportunity to discuss current topics relevant to information technology professionals in Local Government.</p>	IM Hot Topics <u>Description:</u> <p>In this session participants will be given the opportunity to discuss current topics relevant to information management professionals in Local Government.</p>
4:15	Close and Networking Drinks	

REGISTRATIONS

Register online at www.lgitsa.com.au. For further information, contact the Event Coordinator on 0408 801 026 or events@lgitsa.com.au.

COSTS (INCLUDING GST)

- Conference & Gala Awards Dinner – Member \$798 / Non-Member \$1092
- Conference Only (2 days no dinner) – Member \$688 / Non-Member \$913
- Conference One Day Only – Member \$341 / Non-Member \$457
- Gala Awards Dinner Only – Member \$116/ Non-Member \$178

DISCOUNTS & REGIONAL SUBSIDY

Member Councils outside of a 100km radius (from principal Council office) of the Adelaide CBD may be eligible for a \$100 subsidy (per participant and excluding GST) to assist with travel and accommodation. This subsidy is applicable for the full event (conference and dinner) and can be selected on the registration form.

Full Event Package – Register 4 or more Member participants for the full event (conference and dinner) in one order and a discount of \$110 incl. GST will be applied.

CANCELLATION POLICY

Cancellation must be received in writing five (5) working days prior to the event or registration fees still apply. Substitutes are welcome.

ACCOMMODATION

We have organised discounted rates at nearby properties – links to be provided shortly.

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