Local Government Information Technology South Australia

CONFERENCE & GALA AWARDS DINNER

Thursday 20 & Friday 21 October 2022
Adelaide Convention Centre – North Tce, Adelaide

LGITSA

COME ALIVE

DREAMING WITH YOUR EYES WIDE OPEN

With keynote speakers
Lloyd Robinson & Dr Gemma Munro

Register online at **www.lgitsa.com.au/events**

'Come Alive – Dreaming with Your Eyes Wide Open'

The Come Alive concept for this event was borne from the idea of returning to some kind of normality after a strange period of time. IT and IM professionals have been expected to create magic with the limited resources they have access to, keep pace with what customers want, and at the same time have an eye on the next horizon to imagine and plan for what the future opportunities and solutions might be.

Visit the Official Web Page: https://www.lgitsa.com.au/comealive-conference/

Day 1 – Thursday 20 October 2022

Time	Session
8:45	Registrations
Plenary Sessions	
9:15	**Introduction** Presenter: **Lisa McAskill, MC** *Lisa is best known for her role as a presenter on Channel 9's Postcards program, a role she enjoyed for 14 years. Lisa also appeared on Postcards Australia which aired nationally on the Win Network and internationally on the Discovery Channel. Lisa has had on camera crash courses in all manner of extreme sports. All in the name of a good story. Her enduring TV career includes more than 70 local, national and international TV commercials and numerous tourism, corporate and training documentaries. In 2011, Lisa established Lisa McAskill Presenting with a focus on the training of presenters and media mentoring. The business has evolved to include a production arm that includes writing, producing and directing online video content for individuals and businesses, social impact video content and TV commercials.*
9:20	**President's Address** Presenter: Karin Swiatnik, President, LGITSA

Time	Session
9:25	**Keynote Presentation - how to set and achieve goals that light you up, and overcome the barriers in the way**

Description:

Have you ever set goals and then forgotten about them, only to find them in a drawer or journal many months later? Have you set SMART goals, only to find they're not smart enough to motivate you to take action?

Have you set goals and achieved them, only to be left with a slight sense of emptiness afterward? Or have you set goals that excite you, only to be stopped in your tracks by fears, doubts and procrastination?

In this keynote, Dr Gemma Munro unpacks the science and art of setting goals that light a fire in your belly. She also teaches you the simplest ways to make achieving your goals almost inevitable. The result? Goals that light you up, a surefire way to achieve them, and a method to move past the inevitable fears and doubts that crop up along the way.

Participants will leave with:

- An understanding of how to set the right goals - goals that light a fire in the belly
- Practical (and fun!) techniques to make achieving your goals a reality
- An understanding of the fears and doubts that hold them back ... and how to overcome them
- The motivation and know-how to beat procrastination whenever it rears its ugly head

Presenter:

Dr Gemma Munro

Dr Gemma Munro is a thought leader, a transformational facilitator and an uplifting and award-winning speaker, with a PhD in performance psychology and a flair for lighting up leaders. Winner of the Duncan Prize for speaking and a two-time Telstra Businesswoman of the Year finalist, Gemma has the unique ability to inspire an audience to make deep, long-lasting changes in mindset and behaviours, and to make these changes feel easy and joyful. Dr Gemma has spoken to audiences at Google, Amazon, PayPal, Qantas, Vodafone, and the NHS in London. She co-founded Inkling Group and was the founder of Inkling Women, known for its work across Australia, Asia and the UK in rapidly lifting the percentage of women at leadership level. Dr Gemma has inspired over 72,000 people around the world, and her keynote at Google headquarters in Silicon Valley was live-streamed to every Google office on the planet. As a classically trained singer, Gemma has performed in Westminster Abbey, Radio City Music Hall and, somewhat heart-stoppingly, to 53,000 screaming fans as a backing vocalist for the Rolling Stones.

Time	Session
10:25	**Platinum Sponsor**

Presenter:

Anthony Dow, Head of Local Government ANZ for Amazon Web Services

Time	Session
10:40	MORNING TEA

11:05   **Reporting and Automation Magic**

Description:

This session will be an interactive session and will discuss Power Apps:

- Take a SharePoint library and write an app that allows field workers to record information on their phones and save that to SharePoint
- Power Automate (Flow) using the SharePoint library write a flow that every time something changes on the SharePoint List have it send an email to someone. This session will explain how this together with the other power tools we can make it work like Nintex for example.
- Let's discuss the licencing issues.
- Power BI – this session will explain what is the difference between power bi desktop and power bi online
- In this session we will take a bi template from Microsoft web page and show how easy it is to present Microsoft 365 usage analytics using Power bi

Presenters:

Paul Parnis, ICT Systems & Network Administrator, District Council of Mount Barker
Steve Yates, Spatial & Business Intelligence Analyst, City of Unley
Anthony Criscitelli, Office 365 Platform Analyst, City of Adelaide

Paul Parnis

Prior to Council for the last 18 years, Paul was a partner in an ICT business. Prior to this he worked as a team leader and lead programmer for a business in Denmark. He is educated as an electronic engineer Hons. As well as a Microsoft MCSE.

Steve Yates

Steve has been involved in the Local Government GIS space for over 15 years and cut his geospatial teeth in the LIDAR and Aerial Imagery industry before that. Throughout Steve's time in the GIS industry he has involved himself in a myriad of

systems and solutions since the early days of Eview through to Dekho, Geocortex and eventually Intramaps. He has seen the fall of ESRI's ArcIMS, the rise of ESRI's ArcGIS Server and the introduction and maturing of ESRI's ArcGIS Portal. The maturing of Business Intelligence platforms such as PowerBI are now converging the analytics space between traditional GIS and data visualization.

Anthony Criscitelli

Anthony has been responsible for the City of Adelaide's Intranet and associated business processes managed therein from the days of handcrafted HTML pages through to iterations of SharePoint and now Office365. Along the way he has managed those processes with Infopath forms, Nintex Workflow and associated tools through to the Power Platform today. Anthony continues to manage SharePoint and the PowerPlatform and champions education and training throughout the organisation in addition to his primary role of customer engagement to further develop process benefits for stakeholders.

Time	Session
11:55	**Psychology of Lying**

<u>Description:</u>

Dr Melville's presentation will look at the psychology of workplace dishonesty, with a focus on matters relating to IT and information management. Workplace dishonesty does not occur in a vacuum and can be best explained by three factors: motivated offenders, the availability of suitable targets, and the absence of capable guardians. The presentation will look how each of these factors can manifest in IT and information management, particularly examining the typical failures in policies and procedures which allow corruption to occur. These include the failure of IT managers to declare and manage conflicts of interest, inadequate recruitment processes for highly specialised IT contractors, shortcuts in the procurement of IT services, and the failure to secure sensitive information against unauthorised access and disclosure.

<u>Presenter:</u>

Dr Angela Melville, Principal Prevention Analyst, Independent Commission Against Corruption

Dr Melville holds a PhD in sociology and anthropology from the University of Newcastle, Australia and a Bachelor of Arts honours degree in sociology and psychology. She was previously the Teaching Program Director for Criminology at Flinders University. She has also worked at the International Institute for Sociology of Law in Spain, the University of Manchester and the University of Newcastle upon Tyne. She has published extensively on professional negligence, compensation, the experiences of litigants, and the legal profession.

Time	Session
12:35	**LUNCH**
1:25	**Platinum Sponsor**

<u>Presenter:</u>

Nathan Leverington, Ennovative & Jason Dreimanis, Salesforce

Time	Session
1:40	**Annual General Meeting**

Time	Session	
1:55	**LGITSA Initiatives**	

Facilitator:

Nathaniel Mason

Presenters:

LGITSA Board Members

Description:

During this session LGITSA Board Members will provide updates on the growing number of initiatives to help members and our sector. Updates will be provided on:

- Cyber Security Framework
- Harris and McMillan Talent Portal
- Digital Comms
- LGSafe
- LGA Procurement
- Information Management Special Interest Group
- Data Governance Framework
- PlanSA System and Legislative Update
- Freedom of Information Amendment Bill Update

Concurrent Sessions

2:15	**A Walk on the Dark Side**	**Digital Destruction – how do we implement this?**
	Presenter:	Presenters:
	David Carroll, Adelaide City Council	Dannielle Lovell, City of Charles Sturt
	Description:	Jody Atkins, Adelaide Hills Council
	Join us for a tour of the Dark Web so you can understand why Cybersecurity is so important for not only our organisations but each and every one of us in our day to day lives away from the office also.	Description:
		In a technology-centric world where Electronic Document and Record Management Systems are well established in most organisations, it is now time to consider how and if we destroy electronic records that have reached their minimum retention period as was previously done when records existed in hard copy only.

2:55	AFTERNOON TEA

Time	Session	
3:15	**ERP Roundtable – the good the bad and the ugly** Facilitator: Peter Kiley, City of Port Adelaide Enfield Description: Enterprise Resource Planning (ERP) systems are common across Councils and provide a range of corporate and compliance capabilities to deliver core functions and services. While central to many activities, large ERP have historically been a slow ship to turn across both technology and people and favour has wavered between ERP and best-of-breed over time. In this session, members will have an opportunity to share their experiences, raise questions and ideas.	**IM Hot Topics** Facilitators: Dannielle Lovell, City of Charles Sturt Jody Atkins, Adelaide Hills Council Description: In this session participants will be given the opportunity to discuss current topics relevant to information management professionals in Local Government.

Plenary Sessions

Time	Session
3:55	**Manor House Investigation** Description: You have been called to The Manor to investigate a murder. Piece together the evidence, catch the killer and solve the crime. What we know so far… Seven people have attended a school reunion at The Manor. Unfortunately, only six of these people have left alive… The Victim is… Laura Norder! We need your team to help piece together the timeline of the evening, finding potential motives and evidence in order to eliminate our suspects. Manor House Murder is CSI meets Cluedo and the aim of the game is simple; piece together the evidence, catch the killer and solve the crime. Facilitator: Tom Trewartha, Total Team Building *Established in 2011, Total Team Building operates Australia wide creating and delivering fun, engaging events. Their aim is to bring a well-balanced program that will enhance leadership, communication and overall team cohesion by using a very strong focus on the FUN factor!*
4:55	**CLOSE**
5:00	Pre-dinner Networking
6:00	Pre-dinner Nibbles & Drinks
7:00	**GALA AWARDS DINNER** **Lisa McAskill MC – Formal Dress**

Time	Session

Entertainment:

DJ JSTR

Hailing from Adelaide Australia, JSTR has played at almost all major city venues over the years and also enjoys playing Hit107's private events on a regular basis as well as being a part of Fresh 92.7's 'Book a DJ' service. He currently holds residencies at The Dog N Duck on Hindley St and the Exchange Hotel in Gawler and plays regular gigs at The Alma, The Ramsgate, The Grand Bar and various other venues. JSTR also is a part of the Diversity Entertainment family and can be spotted regularly playing in Port Lincoln, Whyalla, Wallaroo & Port Pirie.

With over 10 years of experience under his belt, JSTR is deceptively versed in a wide range of genres spanning from retro classics & old school party anthems to the latest RNB, EDM bangers and everything else in between.. what he's about to drop is often a complete surprise! His range and history make him extremely versatile, able to adapt to any crowd or situation.

Friday 21 October 2022

Time	Session
Plenary Sessions	

Time	Session
8:40	Registrations
9:00	Breakfast

Plenary Sessions

Time	Session
10:00	**Welcome and Introduction** <u>Presenter:</u> Lisa McAskill, MC
10:05	**Keynote – Data Governance** <u>Description:</u> Lloyd will explore how to galvanise your newly formed (or forming) data governance to real action, improving your data capture, data analysis and business decision making. He will use a maturity model based on data rather than processes to provide a lead to the growth of ongoing value in local government fundamentally altering the stakeholder experience. <u>Presenter:</u> Lloyd Robinson *Lloyd is a global authority on the practical development of data management implementation. He is a published author, presenter and trainer and actively contributes to advancing the data management profession. Lloyd has overseen and executed many enterprise-scale data management projects: across four continents, over 38 years, and spanning the financial services, utilities, government and education industries. He has implemented well over $1Bn of change. He is a strategic shaper of large-scale data management change initiatives, in the role of strategist, architect or governance facilitator.*
11:05	**Platinum Sponsor** <u>Presenter:</u> Jane Vergou, Client Relationships Manager, LGA Procurement
11:20	**MORNING TEA**

Time	Session
11:45	**Award Winner 2021 – LG Enterprise Software Transition to Datascape**

Description:

This session will discuss Council's award winning project to select and implement a modern Local Government Enterprise Software System (LGES) and partner that could enable innovation and efficiency across the organisation. In late 2019 Council selected Datascape as its new replacement software. Datascape is a brand new LGES solution, developed by Datacom for implementation in both Australia and New Zealand. Wattle Range Council was the first South Australian Council to take on the software and the fourth nationwide.

Presenter:

Paul Duka, Director of Corporate Services, Wattle Range Council

Paul Duka is a CPA qualified accountant with 17 years' experience in Regional Local Government Councils in South Australia. Paul has for the last 7 years been the Director Corporate Services with the Wattle Range Council, leading transformational ICT change within Council.

In 2019, the Wattle Range team commenced the process of tendering and contracting a new replacement Local Government Enterprise Software System. Awarding the contract to a brand-new Local Government Enterprise Software system provider Datascape in December 2019.

In 2021 the Wattle Range Council IT Project Team were awarded the LGITSA "IT Team of the Year" for the implementation of a largely untried software system, during a pandemic with limited resources under tight time constraints.

Time	Session
12:15	**State of the State's Data - SA's Chief Data Officer**

Description:

Never before have citizens so actively looked for data to inform their lives day-to-day, until recently. A focus during the COVID-19 pandemic required rapid response and new collaborations across borders to coordinate an approach and collate the data. In this session, South Australia's Chief Data Officer will share some of the learnings over recent years, and directions for data in South Australia, as the focus returns to progressing a state data strategy.

Presenter:

Peter Worthington-Eyre, Chief Data Officer, South Australian Government

Mr Peter Worthington-Eyre is the Chief Data Officer of the Government of South Australia and the Executive Director of the Office for Data Analytics, Department of Premier and Cabinet. He leads the whole-of-government Office for Data Analytics in implementing analytics initiatives across government, supporting evidence-based service design and using predictive analytics to inform policy development. As Chief Data Officer for the South Australian Government, he is entrusted to ensure the value of the vast data assets of the SA government are unlocked and appropriately governed. He was formerly Director for Actuarial, Analytics and Reporting of ReturnToWorkSA. He led a team of actuaries, analytics and reporting professionals across all aspects of the business including pricing, economic modelling and claims operations. Previously he was Director for Reporting and Business Solutions of WorkCoverSA and a Senior Performance Analyst of the Department of Premier and Cabinet.

Time	Session
12:55	**Platinum Sponsor**

Presenter:

Nick Hart, Business Development Manager, CompNow

Time	Session
1:10	**LUNCH**

PROGRAM – 'Come Alive – Dreaming with Your Eyes Wide Open'
Conference & Gala Awards Dinner – 20 & 21 October 2022

LGITSA

Time	Session
Concurrent Sessions	

1:55	**Digital Tree Canopy**	**RIMPA Workshop**
	<u>Description:</u>	<u>Description:</u>
	Council created a tree canopy map of its City using Light Detection and Ranging (LiDAR), which uses laser pulses from an overflying plane. Only canopy 3m or taller was captured across both public and private land. The results create a 3-D map of the canopy cover to a 10cm resolution. Council then used Geographic Information Systems (GIS) to overlay each LIDAR dataset over property boundaries to give individual property detail. This session will provide information on this award winning project.	We've been hearing for years that Information is 'the new oil', a 'valuable asset'…… but do we know it's worth, where to find it and why would we even bother?
	<u>Presenter:</u>	<u>Presenter:</u>
	Steve Yates, Spatial & Business Intelligence Analyst, City of Unley	Paul Fechner, Records and Information Management Professionals Australasia (RIMPA)

Paul Fechner is currently employed as the Information Management Specialist at ElectraNet, with extensive employment in the private sector and both State and Local Government, he is also the current South Australian and Northern Territory Branch President for RIMPA.

Paul has extensive experience in data, records, information and knowledge management and has completed six years as a RIMPA Director, is a Certified Chartered Records and Information Management Professional, ex chair of the metro and Fleurieu LG Records and Information Group and was on the original judging panel for SA's Bernadette Bean Records Management award.

Time	Session	
2:35	**IT Hot Topics** <u>Facilitators:</u> Mark Ascensio, Alexandrina Council Ben Cowley, City of Tea Tree Gully Daniel Brinkworth, Mount Barker District Council Naomi Molloy, City of Unley James Sinden, Adelaide Hills Council <u>Description:</u> In this session participants will be given the opportunity to discuss current topics relevant to information technology professionals in Local Government. • Cyber Security • Data Governance • IT Service Management / Help Desk • Contracts & Agreements	RIMPA Workshop Continued
3:15	**Platinum Sponsor** <u>Presenter:</u> Marc Hiscock, TechnologyOne	technologyone Transforming business, making life simple
3:30	**AFTERNOON TEA**	
Plenary Sessions		
3:50	**Business Card Draws**	

Time	Session
4:00	**ACS Digital Pulse Insights**

Description:

The Australian Computer Society (ACS) have released the 2022 edition of their Digital Pulse, an annual report on the state of the IT Industry in Australia. This year's report includes information on jobs and demand, on the state of IT education in Australia, on wages and worker intentions, on migration and the ongoing struggle to meet demand in the IT sector. ACS will share key insights relevant to Local Government, particularly skills and trends for the future.

Presenter:

Chris Radbone, Branch Chair, Australian Computer Society SA

Chris is a privacy, data and technology expert. As a strategic planner with a growth mindset for adding value to organisations and the wider community, he specialises in collaborative partnerships and establishing trusted technical capability to unlock value from organisation's sensitive data and information for decision makers, research and multi sectoral analysis. Chris's professional qualifications include economics, accounting, science, and information security, with Chris's 40+ year career specialising in data science and technology to empower a range of industries in the Private, Public and Non-for-profit (Welfare and University) sectors.

In 2013 after 15 years as a member of the Australian Computer Society, Chris decided contribute to the profession as a volunteer initially as State Treasurer on the South Australian Branch Executive, elected as South Australian ACS Congressional Representative in 2014, Vice Chair/Chair in 2018, and National Congressional Representative and Board member in 2021.

Time	Session
4:30	**Panel Session – Which Data Visualisation Tools Do You Use?**

Facilitator:

Lisa McAskill, MC

Panellists:

Sam Fulton, City of Mitcham

Dennis Cester, City of West Torrens

Sonjoy Ghosh, City of Adelaide

Steve Yates, City of Unley

Description:

From ArcGIS to PowerBI – a show and tell from the panel outlining the data sets and visualisation tools they use, followed by questions from the audience.

For IT people – this panel is looking at what tools people are using to produce the reports everyone wants from you.

For IM people – this is a discussion about the future of reporting and how it is done and what you will be using soon.

For everyone #WINSOMEGIN

Time	Session
5:00	**Close**

REGISTRATIONS

Register online at www.lgitsa.com.au. For further information, contact the Event Coordinator on 0408 801 026 or events@lgitsa.com.au.

COSTS (INCLUDING GST)

- Conference & Gala Awards Dinner – Member $760 / Non-Member $1040
- Conference Only (2 days no dinner) – Member $655 / Non-Member $870
- Conference One Day Only – Member $325 / Non-Member $435
- Gala Awards Dinner Only – Member $110 / Non-Member $170

DISCOUNTS & REGIONAL SUBSIDY

Member Councils outside of a 100km radius (from principal Council office) of the Adelaide CBD may be eligible for a $100 subsidy (per participant and excluding GST) to assist with travel and accommodation. This subsidy is applicable for the full event (conference and dinner) and can be selected on the registration form.

Full Event Package – Register 4 or more Member participants for the full program (excluding dinner) in one order and a discount of $110 incl. GST will be applied.

CANCELLATION POLICY

Cancellation must be received in writing five (5) working days prior to the event or registration fees still apply. Substitutes are welcome.

ACCOMMODATION

We have organised discounted rates at nearby properties as outlined below.

Weblink Name:	Local Government Information Technology SA Conference 2022
Weblink Code:	LGITSA22
Property Hyperlinks:	https://be.synxis.com/?Chain=18336&themecode=OAKS&configcode=OAKS&brand=Oaks&currency=aud&dest=SA&Arrive=2022-10-17&nights=6&Promo=LGITSA22
Dates Active	17-23 October 2022
Properties	SA properties – Oaks Adelaide Embassy Suites, Oaks Adelaide Horizons Suites, iStay Precinct Adelaide, Avani Adelaide Residences, Oaks Glenelg Plaza Pier Suites and Oaks Glenelg Liberty Suites

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