

SAAS in South Australian Local Government 2018 LGITSA Conference

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Friday, 19th Oct 2018

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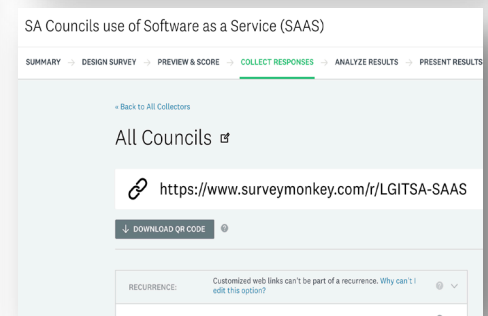
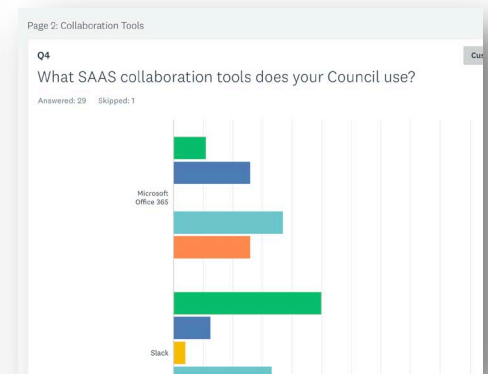
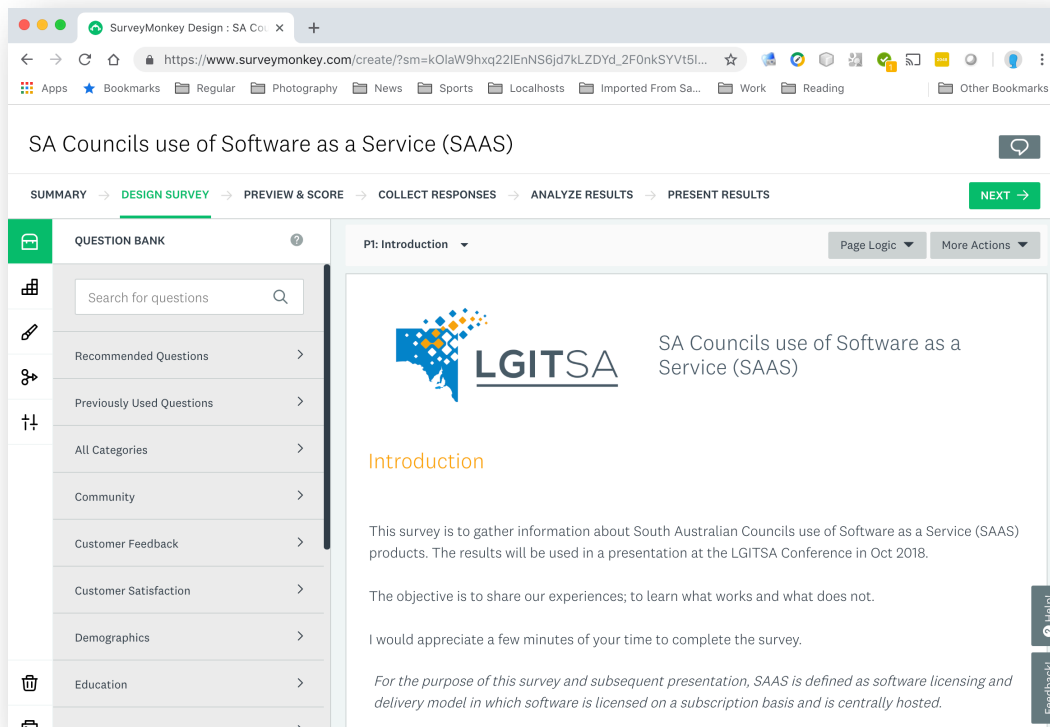
What will I cover?

- *Why did I do this?*
- *What is SAAS?*
- *What are SA Council's doing?*
- *What are the barriers?*
- *What our favourite SAAS tool?*

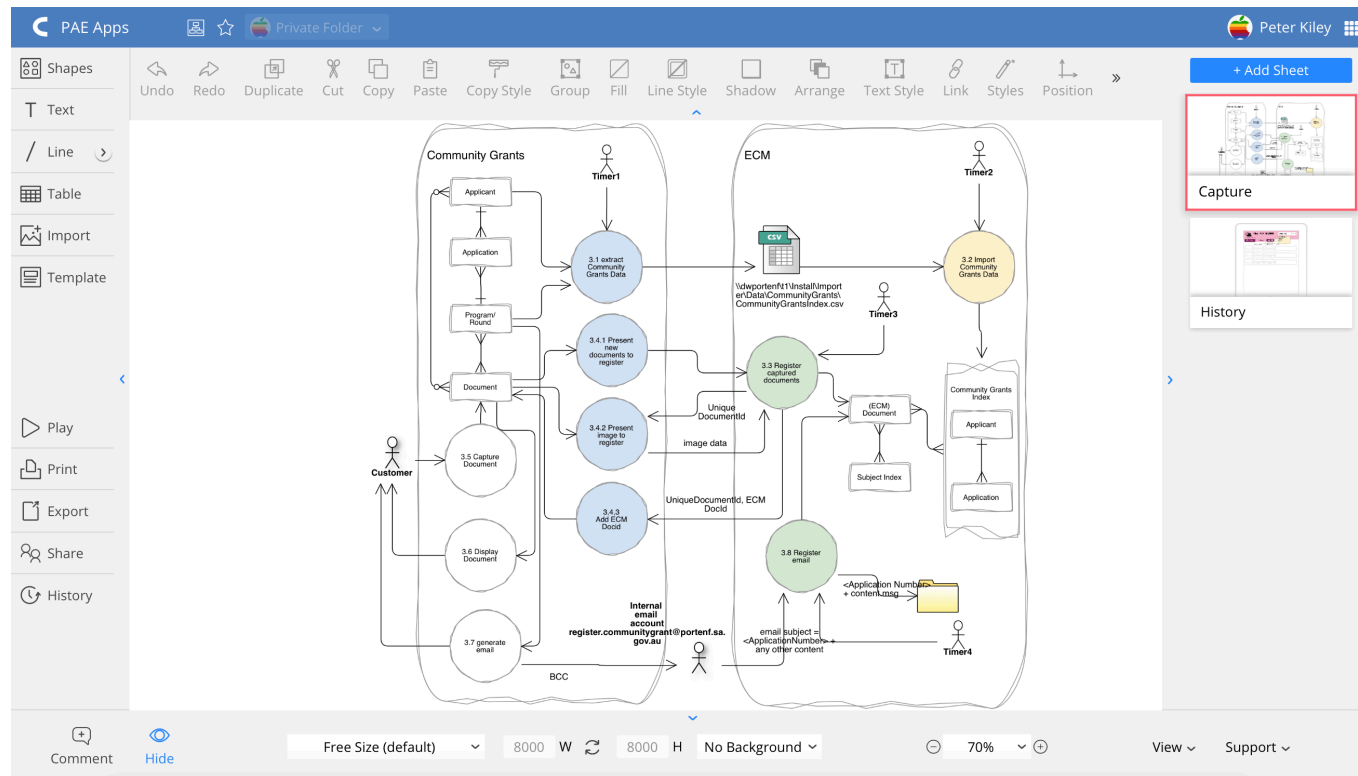
What is Software as a Service (SAAS)?

- *For the purpose of this presentation, SAAS is a software licensing and delivery model in which software is licensed on a subscription basis and is centrally hosted.*
- *Typically, you sign up, maybe hand over your credit card and away you go.*
- *Apart from a browser, if you have to install any software or make changes to your firewall then its not SAAS for the purpose of this survey.*
- *Should run on any platform that supports a browser (ignoring browser wars!)*

Survey Monkey



Cacoo – modelling tool

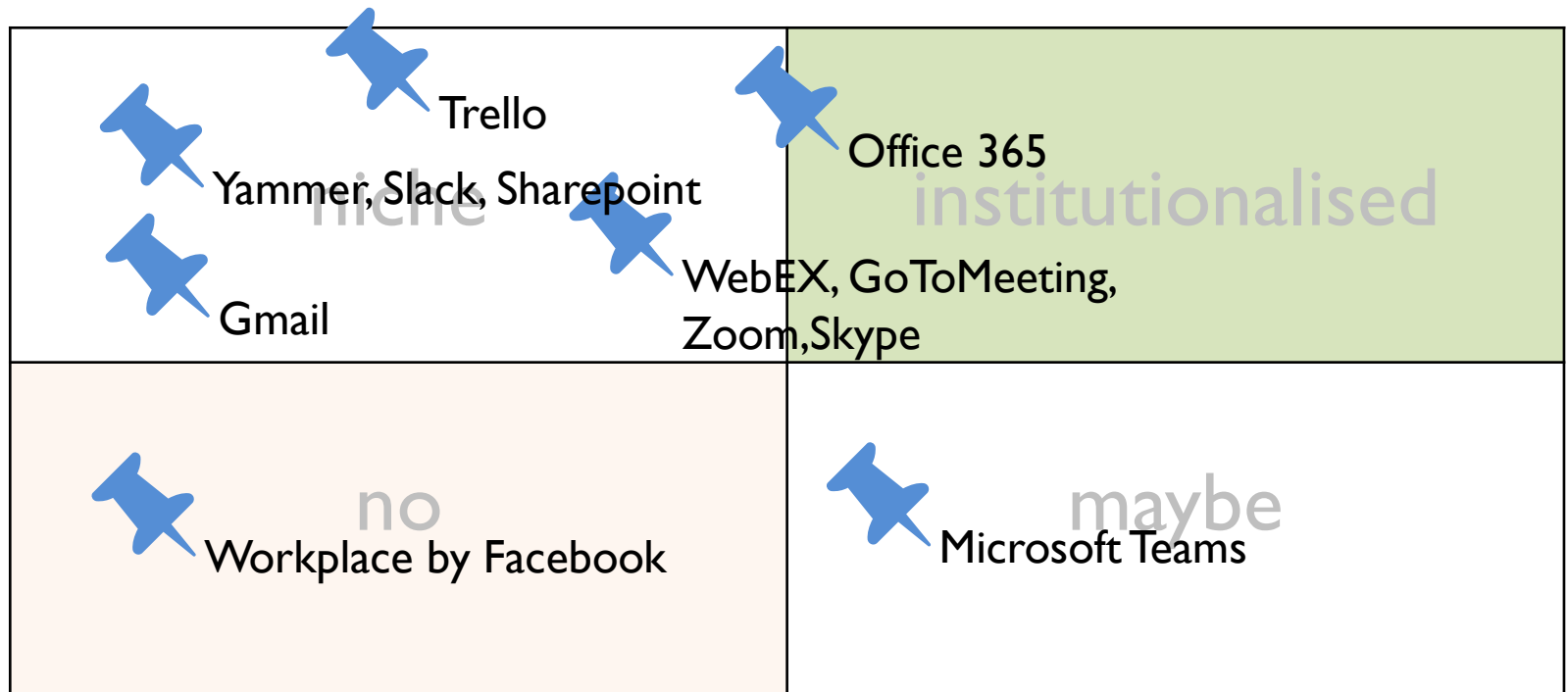


Thanks to contributors

Campbelltown City Council	City of Tea Tree Gully	Mount Barker District Council
City of Adelaide	City of Unley	Municipal Council of Roxby Downs
City of Burnside	City of Victor Harbor	Port Pirie Regional Council
City of Charles Sturt	City of West Torrens	Renmark Paringa Council
City of Holdfast Bay	Coorong District Council	Rural City of Murray Bridge
City of Mitcham	District Council of Grant	The Barossa Council
City of Norwood Payneham & St Peters	District Council of Streaky Bay	Wattle Range Council
City of Onkaparinga		

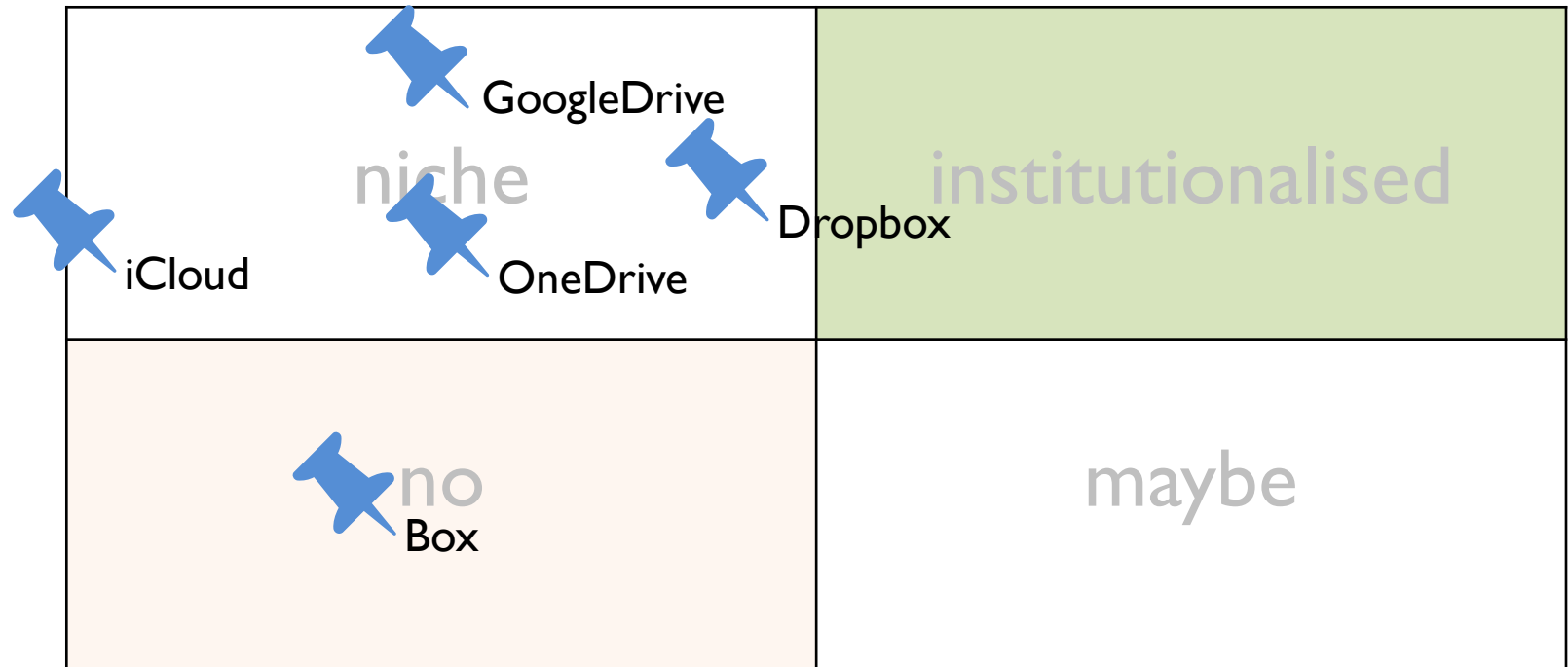
Survey results....

Collaboration Tools



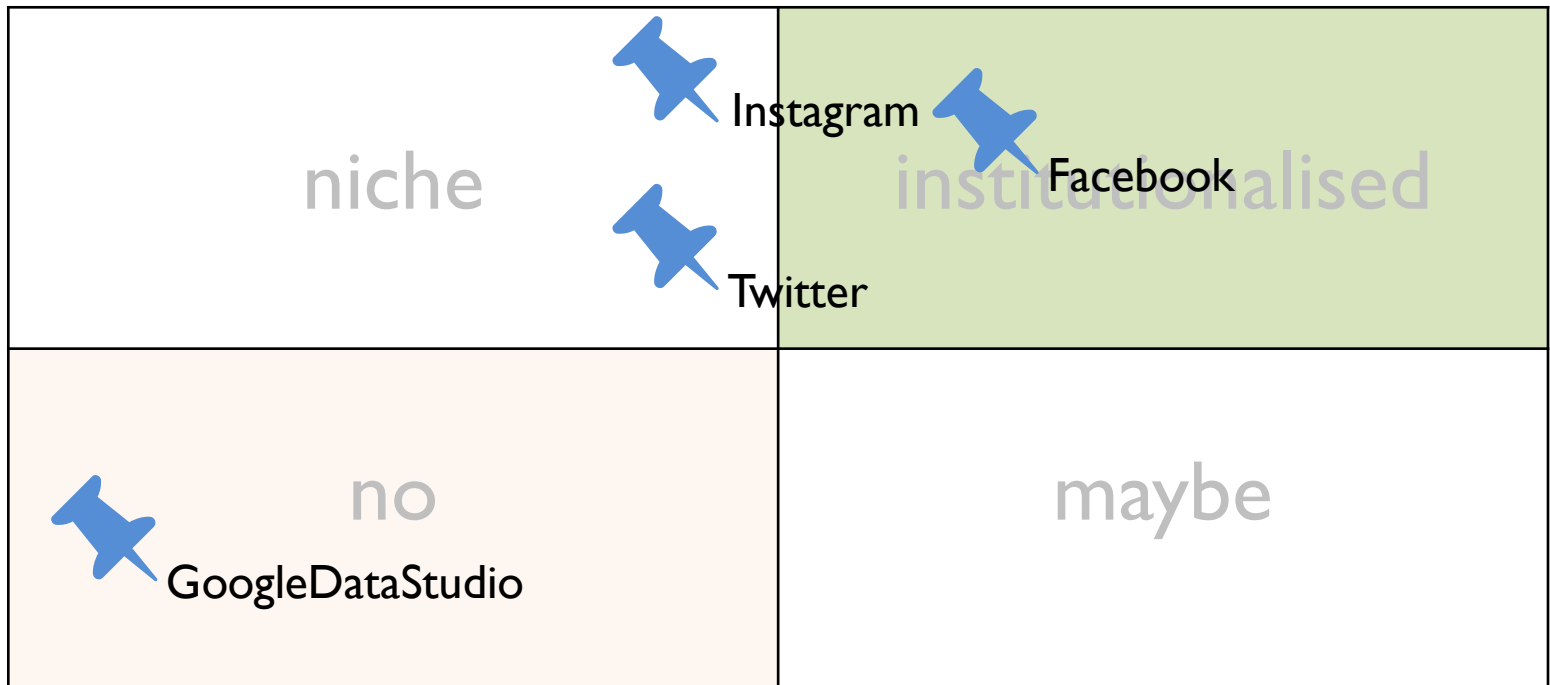
Security concerns
raised here

Cloud Storage



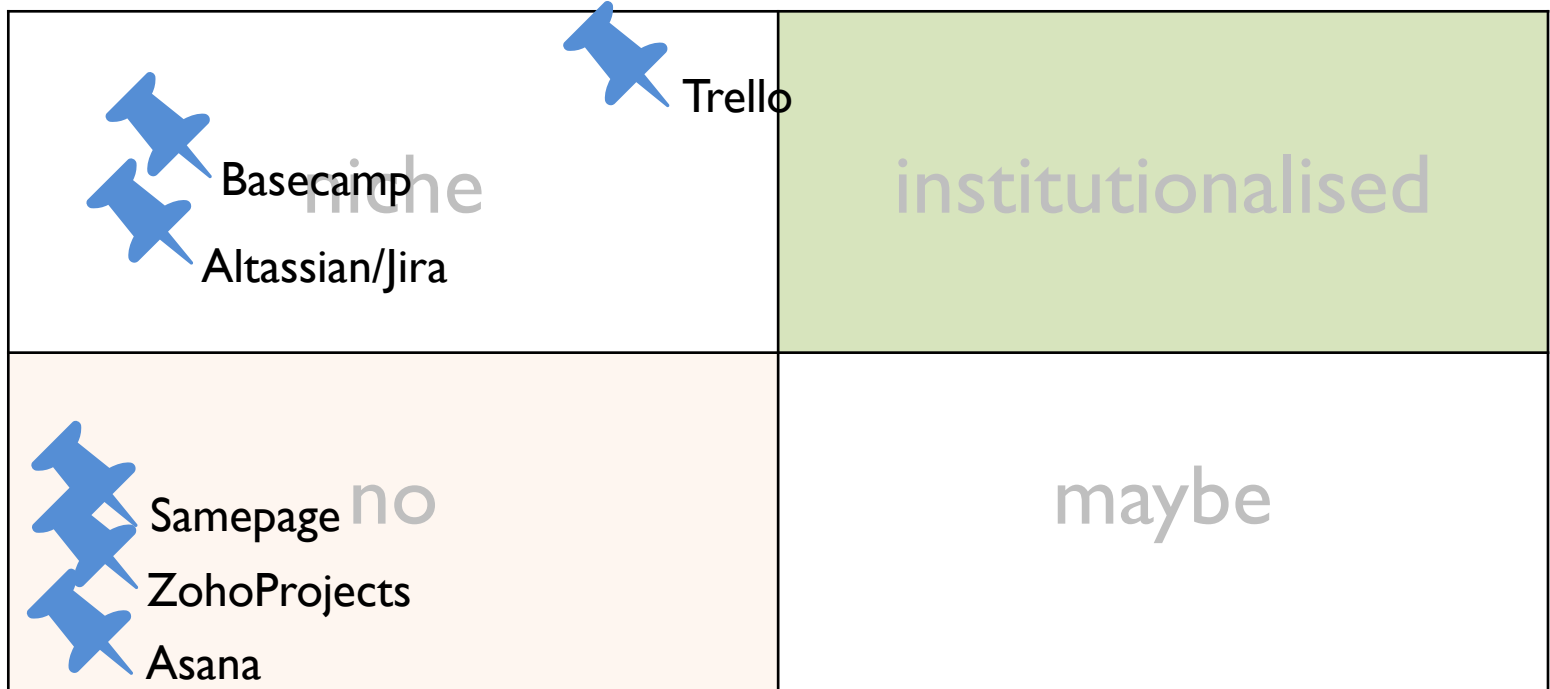
Centrally managed

Social Media



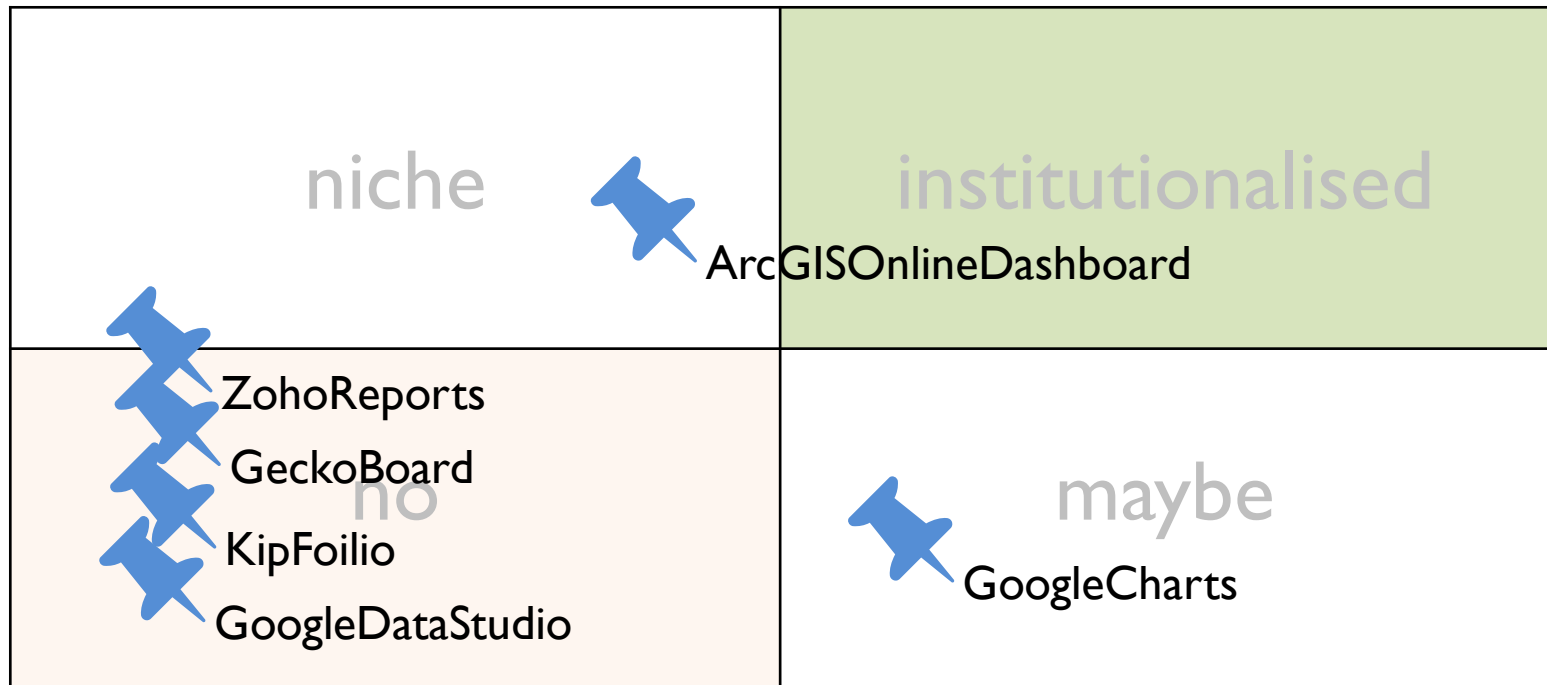
Microsoft Project Online
ProductPlan
Monday
Microsoft Planner
SiteCore

Project Management



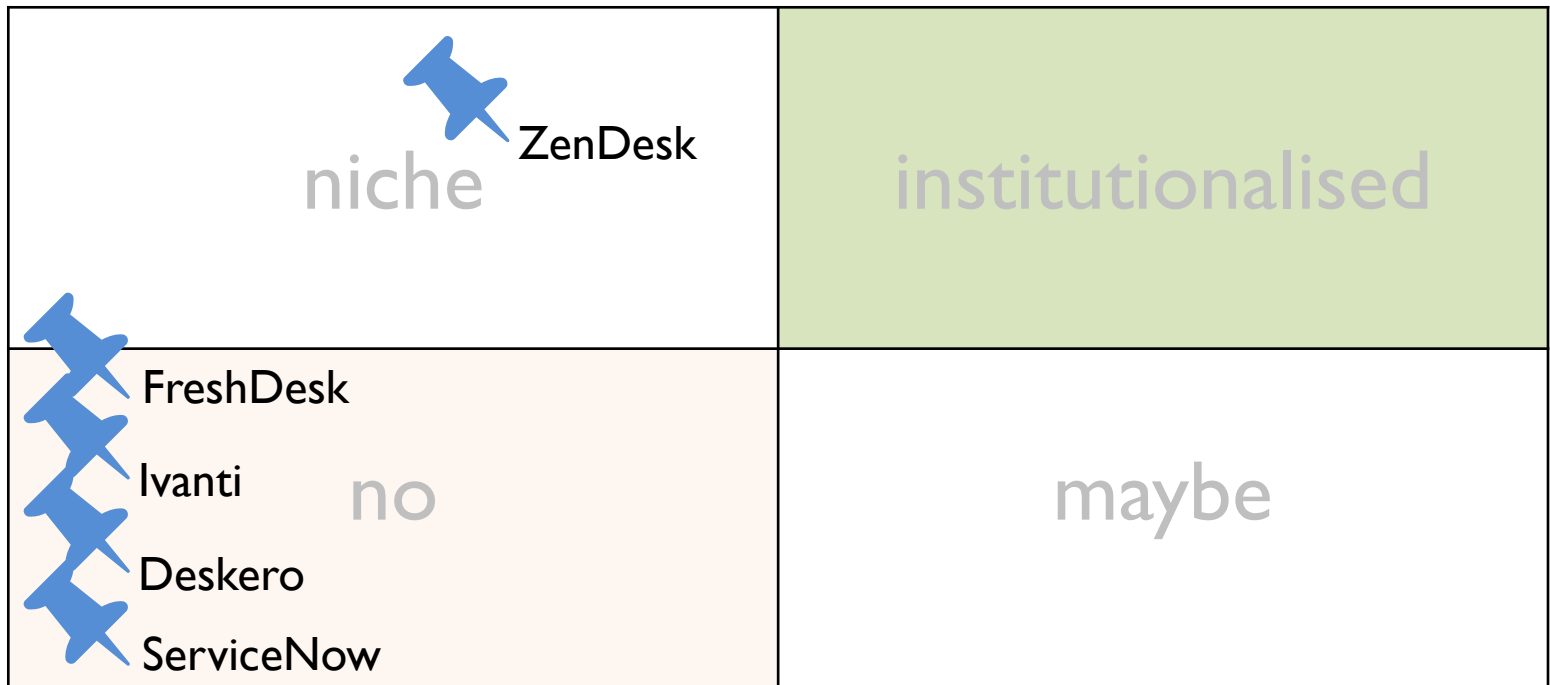
PowerBI
PowerBI
PowerBI

Business Analytics



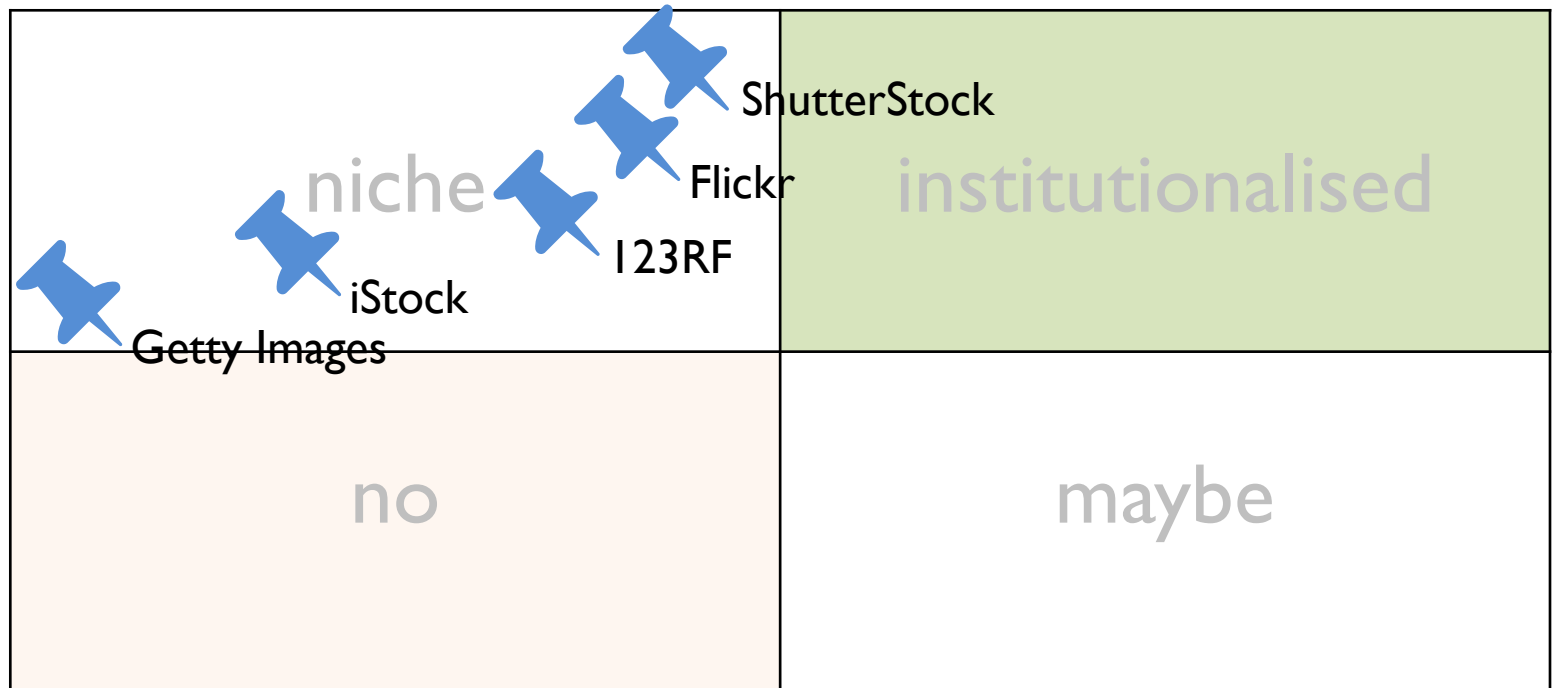
VersaSRS
Jira Service Desk

Help Desk








Pexels
Adobe Stock

Stock Photography

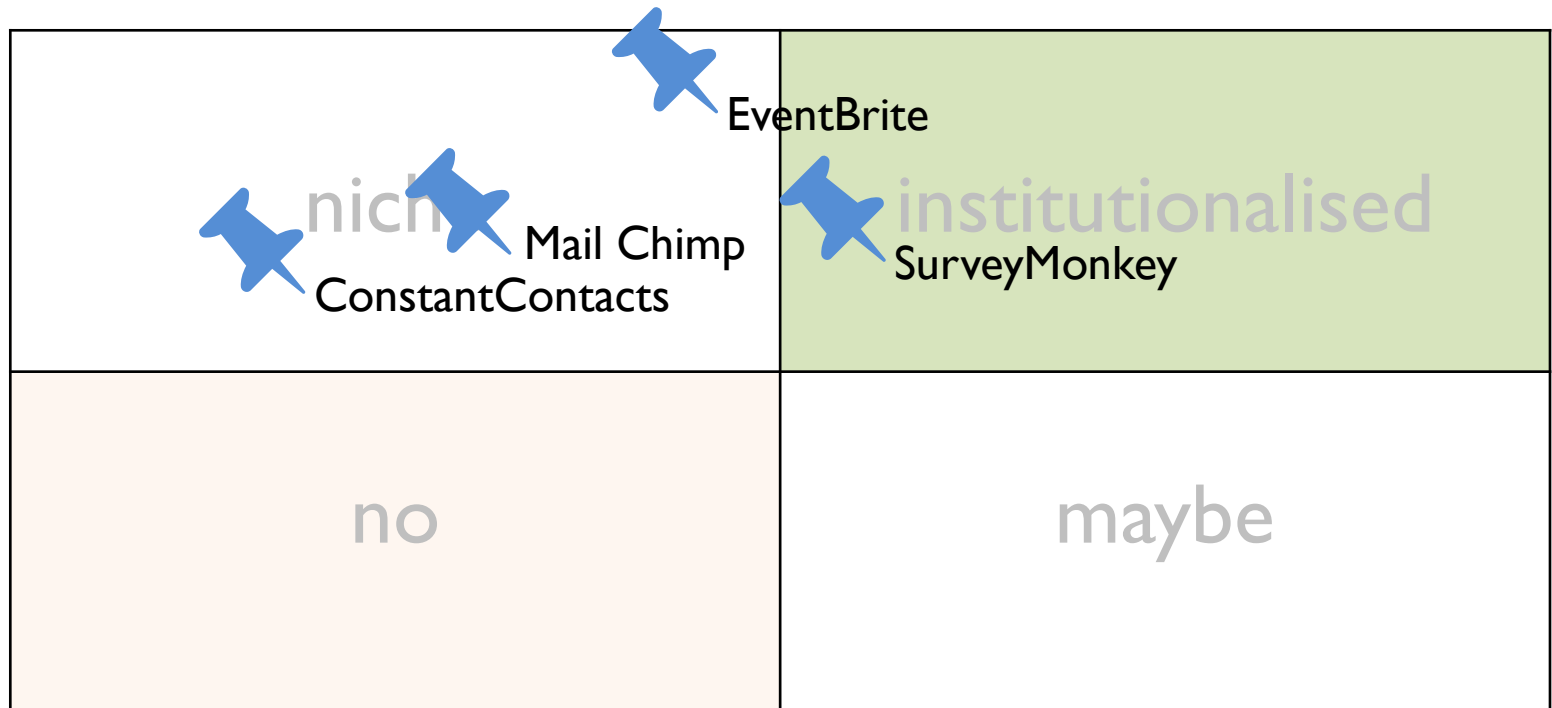


Microsoft Sway
Adobe Spark

Design Tools

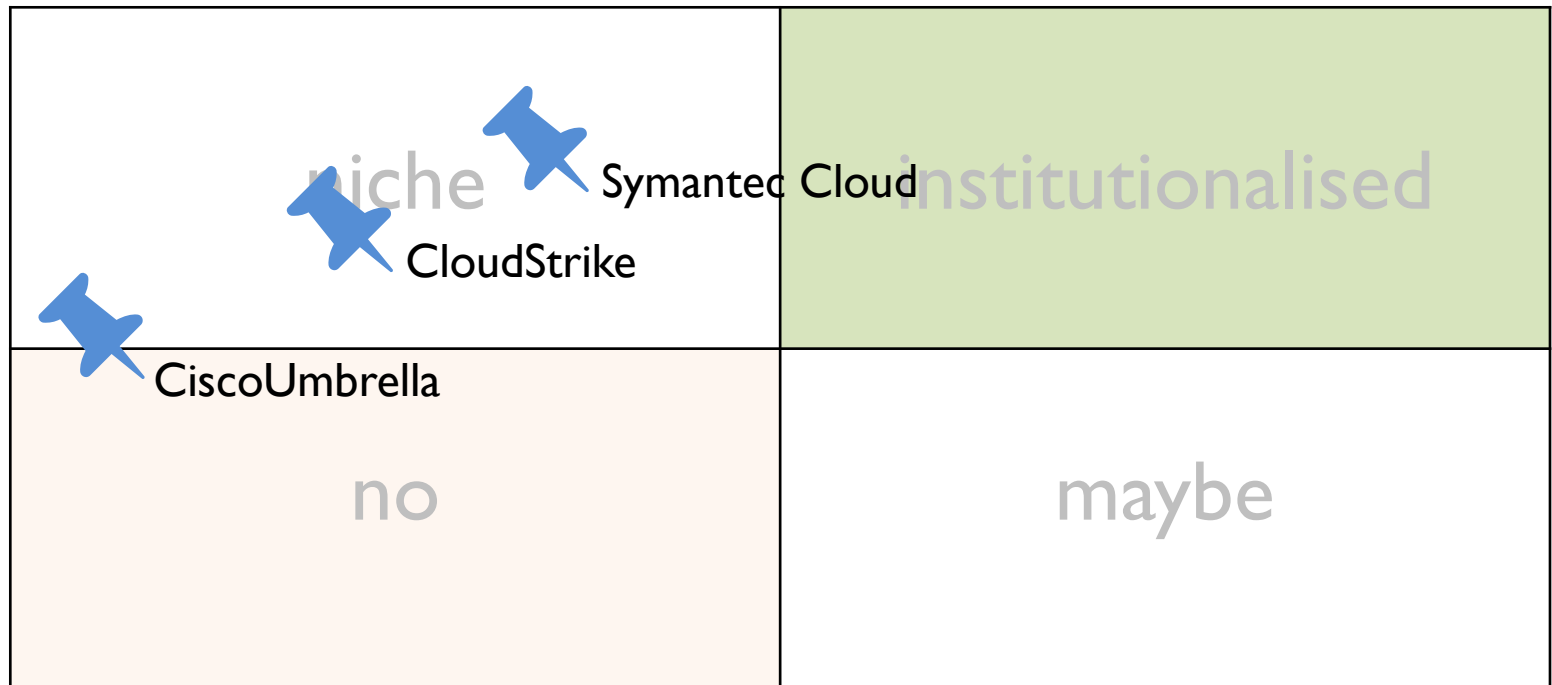
 niche Prezi	 Canva	 Adobe Creative Cloud
 PowToon  SlideShare		maybe

Various – Email/Bookings/survey

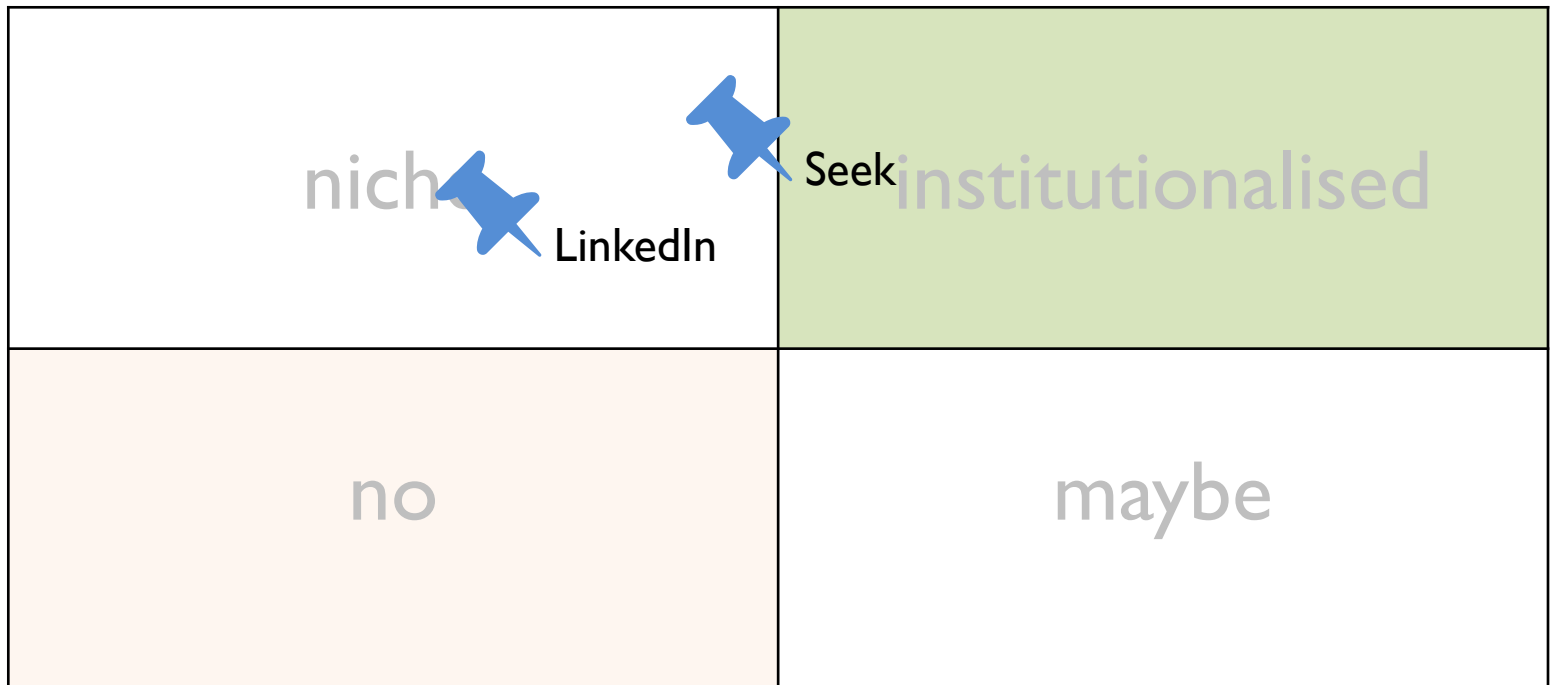


Cloud Trend Micro
Barracuda Email
Archiving & Anti Spam
Mimecast

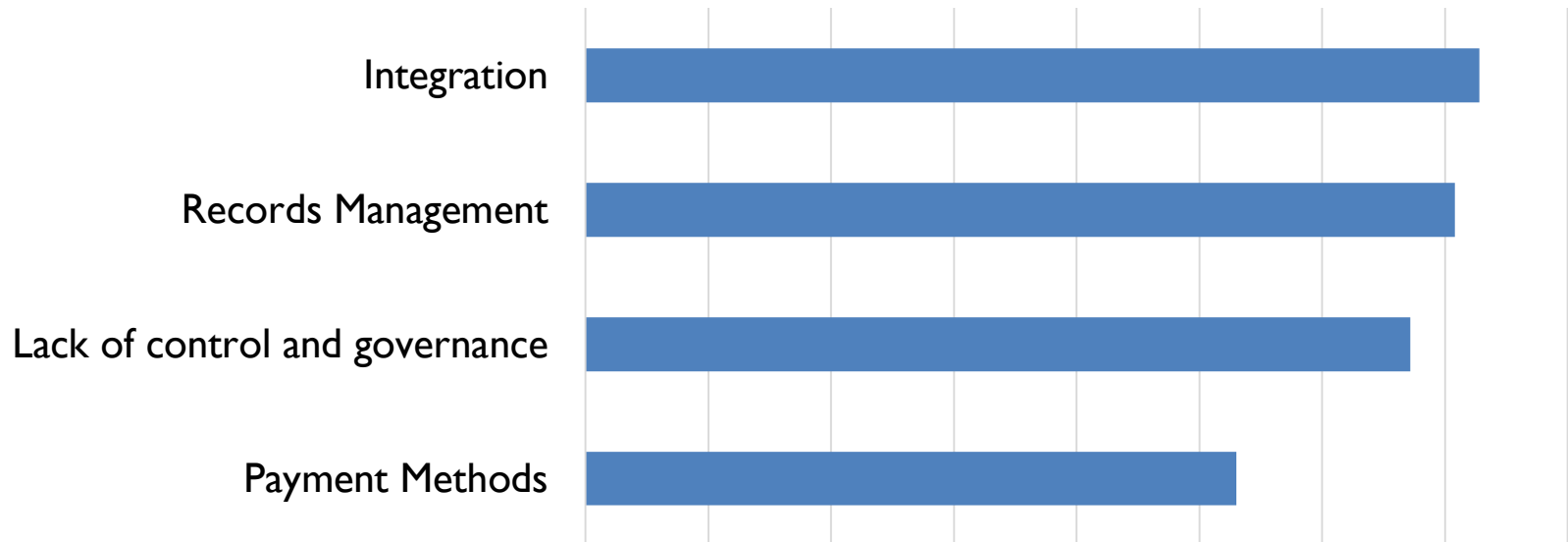
Various – Anti Virii/Spam



Various – Recruitment



SAAS BARRIERS ; what is holding us back?



SAAS BARRIERS; what is holding us back?

- Security
- Reliance on internet
- Performance (latency)
- Authentication
- Suitable Exit Strategies
- Poor UX and functionality
- Browser compatibility issues
- Managing the 24/7 expectation

FAVORITE SAAS APPLICATION?

- Office 365 special mention to One Note, Teams and SharePoint
- Trello/Slack
- Our Library is 100% SaaS based in their customer service delivery - OneCard, BookingPlus, RFID, Eventbrite, Ancestry and DeepFreeze

FAVORITE SAAS APPLICATION?

- We used Trello for our PC Replacement project recently where it was setup as listed weeks and the team were able to chuck in known pre-reqs, tasks and key milestones into each week.
- This Trello project board was reviewed and updated at our weekly project sprint meeting where we assigned resources, prioritised and ticked off tasks.
- This tool enabled this project to move forward quickly and efficiently, spending more time collaborating and doing the work whilst keeping close track of the progress!
- It was also awesome to see other areas of Council (finance; procurement) now using Trello as their daily task board.

MY FAVORITE SAAS APPLICATION?

- Canva www.canva.com for simple design
- Cacao www.cacoo.com for modelling

QUESTIONS/DISCUSSION

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