



**LGITSA**

# 2018 AWARDS

18 OCTOBER 2018

# Welcome

Lisa McAskill, MC



# Introduction

Chris James

LGITSA President



# Community Transformation Initiative

This award specifically recognises the implementation of an initiative to achieve outstanding benefits for a community. Nominations should demonstrate how a technology and/or information innovation expressly improved community services and delivered value to members of the community.

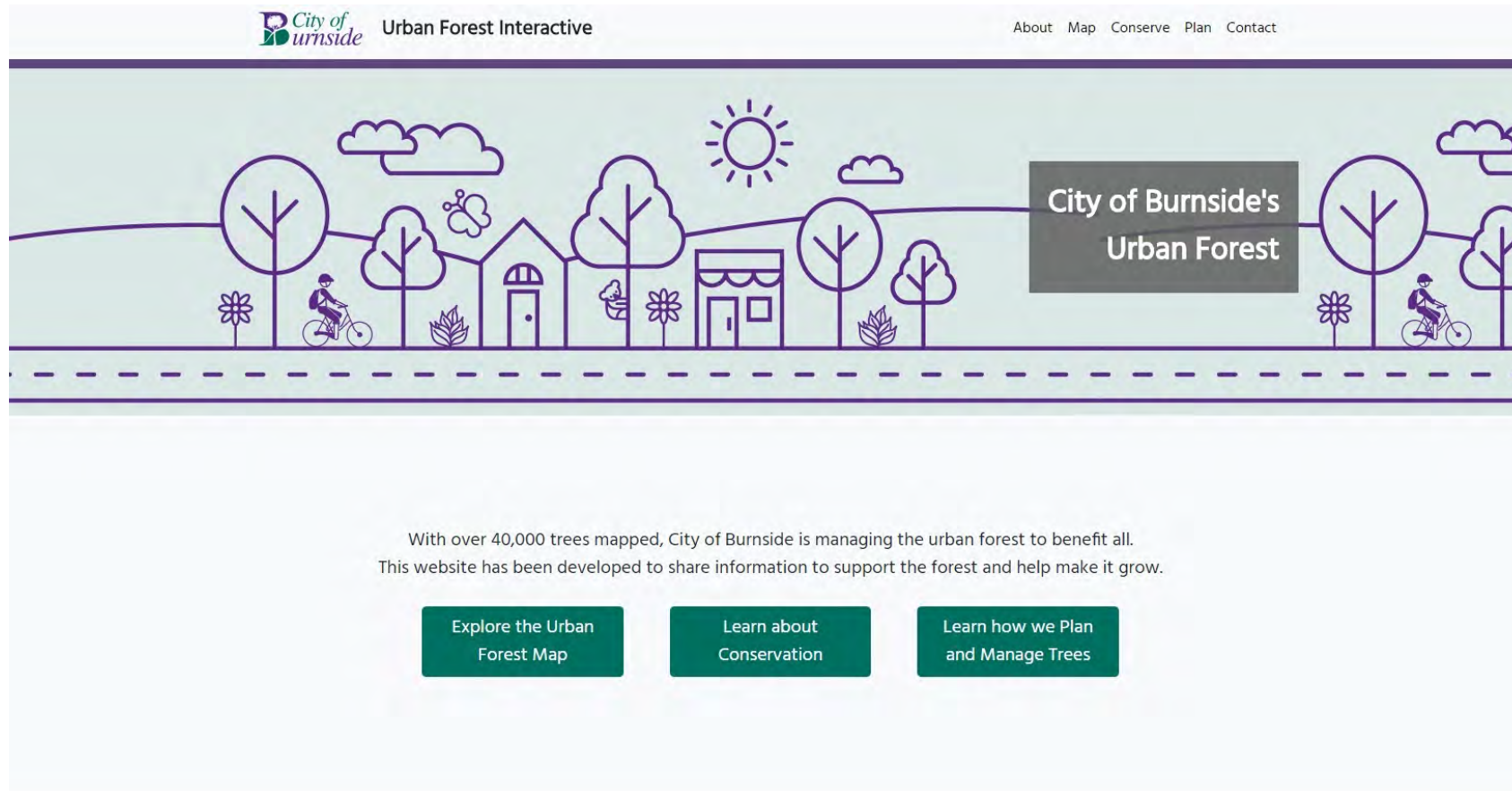


# City of Burnside

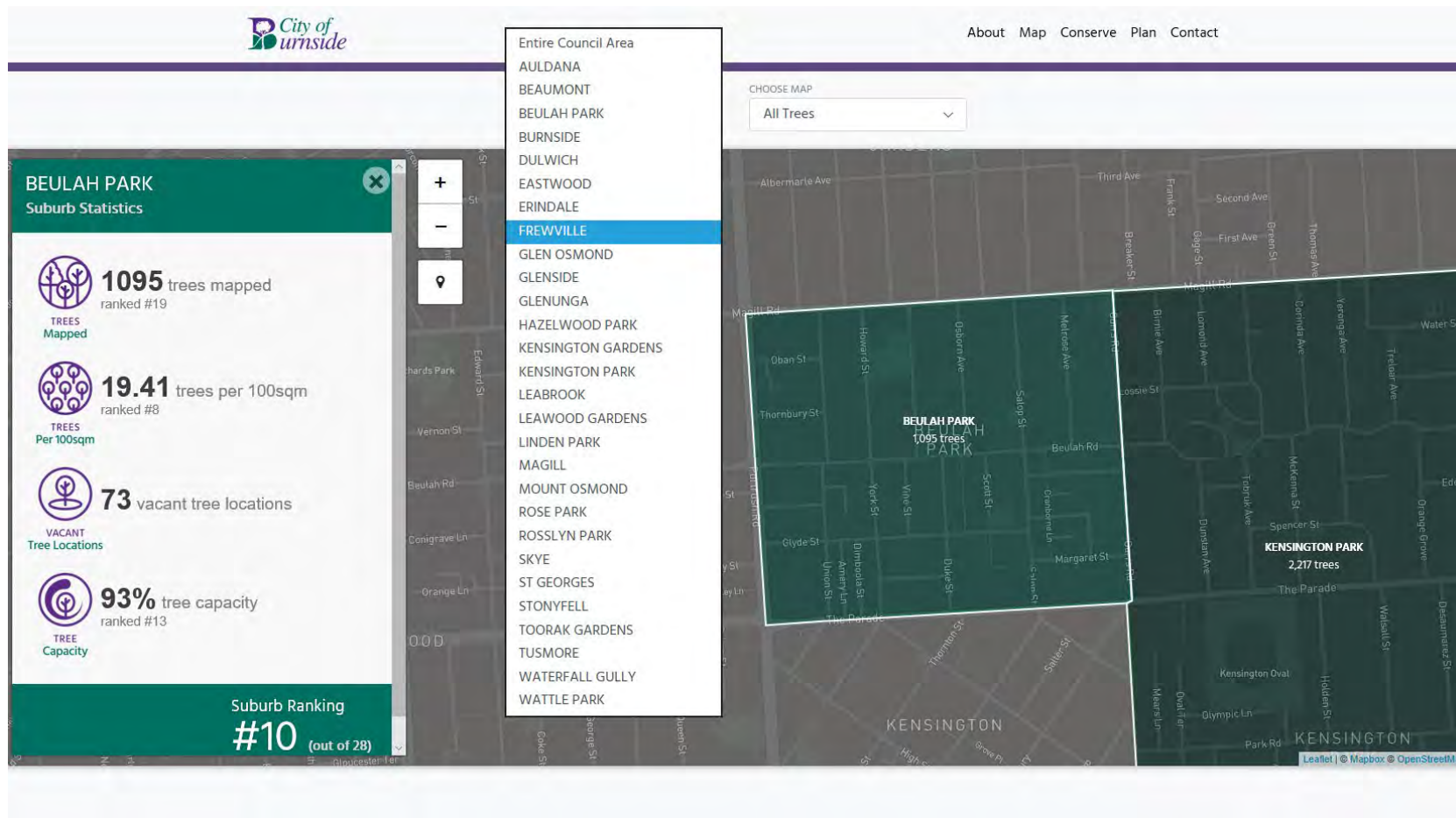
## Urban Forest Interactive



# CONTENTS

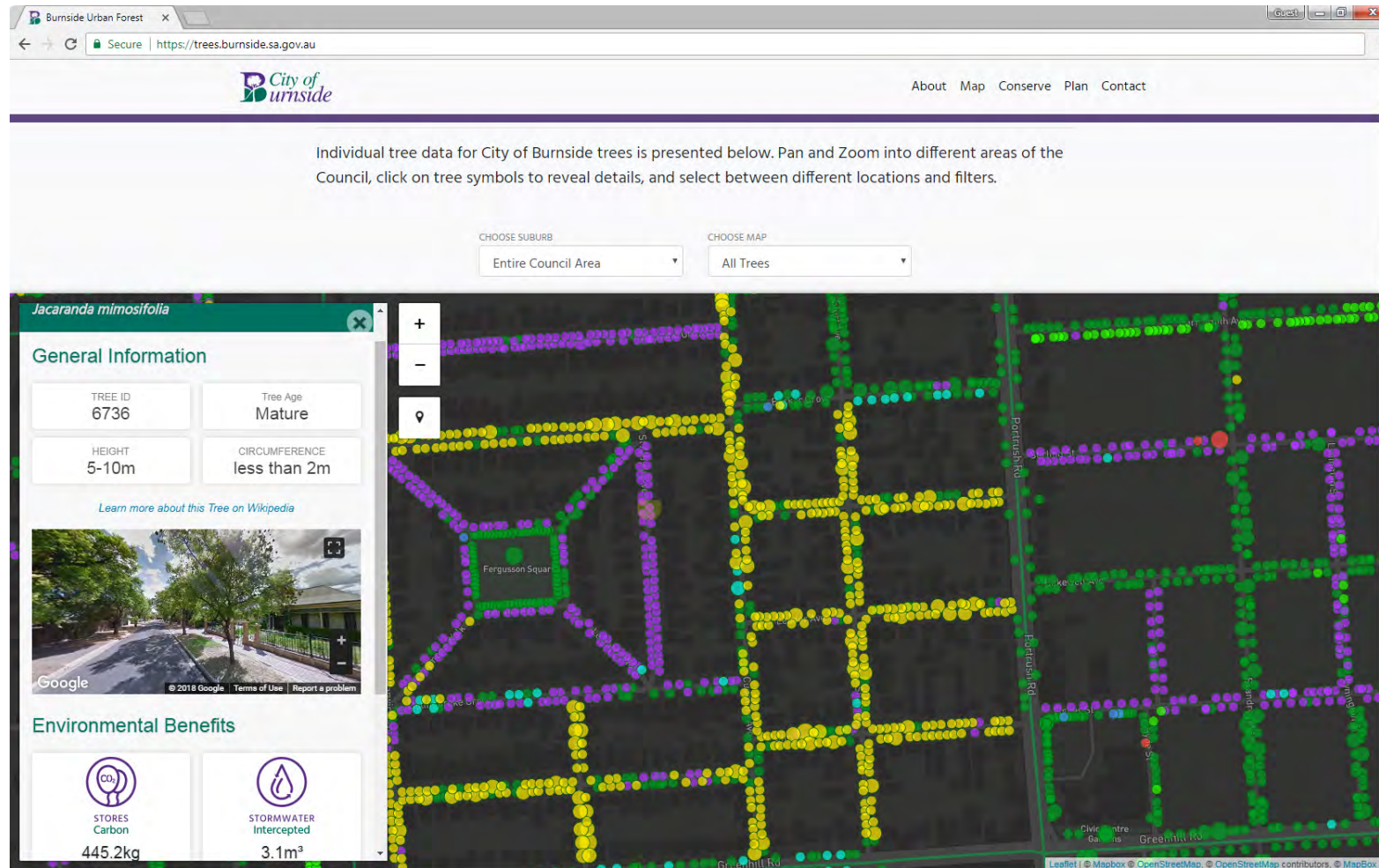


# Urban Forest Interactive





# Urban Forest Interactive





# City of Charles Sturt

## Customer-Centric Experience (CCX) Project



# Customer-Centric Experience (CCX) Project



# Customer-Centric Experience (CCX) Project

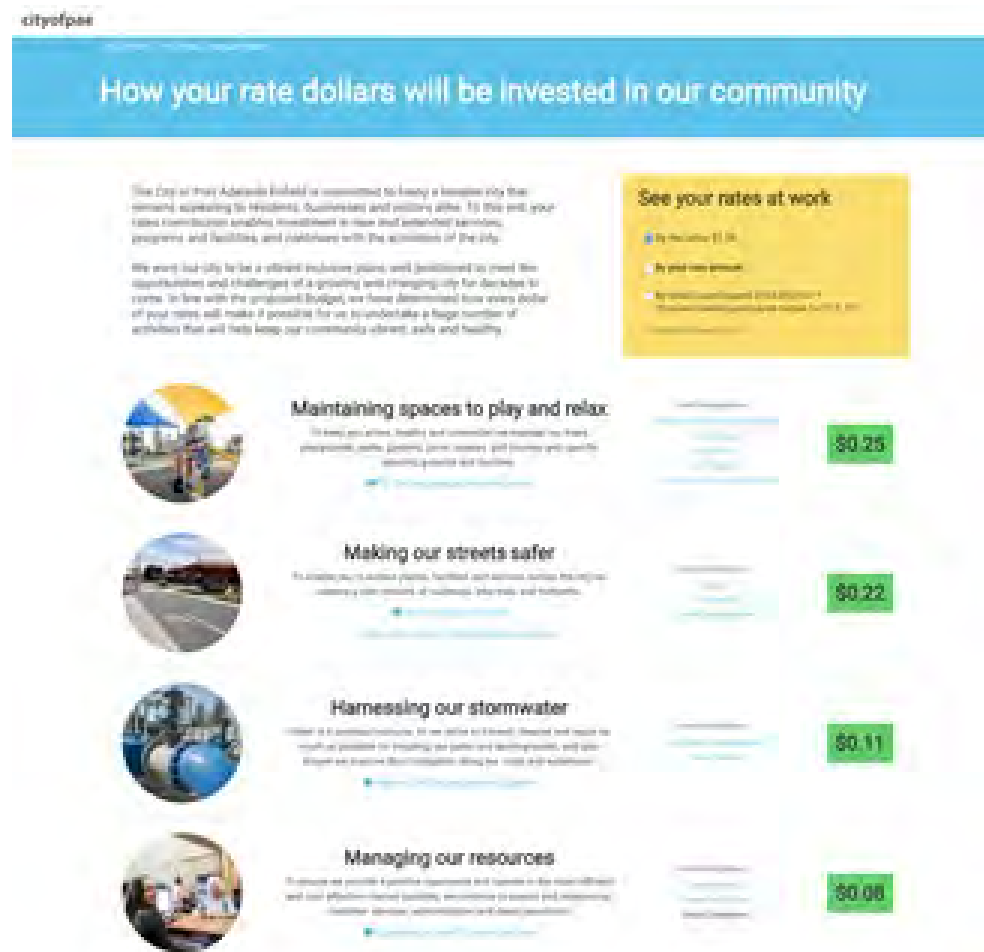


# City of Port Adelaide Enfield

## Your Rates at Work



# Your Rates at Work





# Your Rates at Work



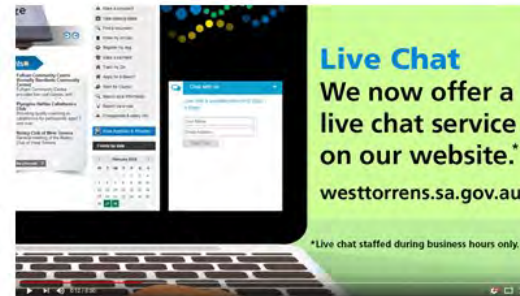


# City of West Torrens

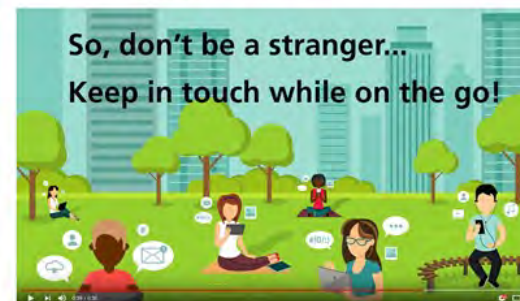
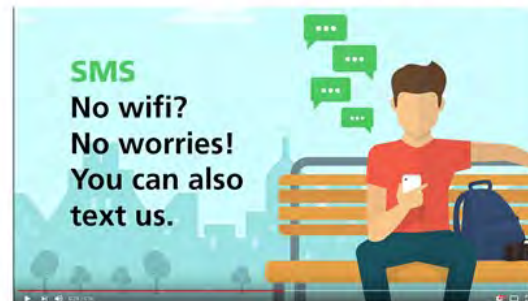
## Omni-channel Customer Engagement



# Omni-channel Customer Engagement



## Omni-channel Community Engagement



# Omni-channel Customer Engagement





# Omni-channel Customer Engagement





CITY OF BURNSIDE

CONGRATULATIONS!

# Information Management Excellence

This award recognises excellence in the delivery of information management services as evidenced by way of service optimisation, a particular project initiative, innovation in management and leadership practices or demonstrated practicality and resourcefulness.





# City of Holdfast Bay

## Leveraging Core Systems in the Cloud



# Leveraging Core Systems in the Cloud



# Leveraging Core Systems in the Cloud



# Leveraging Core Systems in the Cloud

The screenshot displays the CiAnywhere mobile application interface. At the top, there is a navigation bar with a search icon, the text "CiAnywhere", and a user profile for "Tammy Smith". Below the navigation bar, the "Home" section features three main tiles:

- My Workflow Inbox** (Orange tile): Shows 48 unread items. It lists three items: "AP Invoice - \$1,000.00" (Toowong Mitsubishi, 8:15am), "Purchase Requisition - \$580.00" (Tech One Pty Ltd, 10:35am), and "Leave Request - 3 June 2015" (John Macintosh, 11:20am). It also includes three status messages: "You have 20 items on hold", "You have 20 items escalated to me", and "You have 8 items older than 5 days".
- My Leave** (Blue tile): Shows 2 items awaiting action. It lists three leave requests: "14 days - 14/12/2013 Annual Leave" (Pending), "1 day - 01/12/2013 Sick Leave" (Pending), and "2 days - 17/07/2014 Vacation" (Approved). It also shows two approved holiday requests: "2 days - 17/07/2014 Holiday" (Approved) and "I was sick yesterday" (Approved).
- Data Entry** (Teal tile): Shows 27 unposted items. It includes a "Create document" button and a list of items: "AP Invoice", "AP Print Cheque", "General Journal", "AP Journal", "AR Receipt", and "AP Purchase Invoice".

Below these tiles, there is a "More (0)" button and a row of icons for "Gallery", "Dashboards", "Enterprise", "My Requisitions", "My Timeheets", and "My Work". At the bottom, there is a navigation bar with icons and labels for "HOME", "ENTERPRISE CONTENT MANAGEMENT", "FINANCIALS", "HUMAN RESOURCES & PAYROLL", "ASSET MANAGEMENT", and "PROPERTY & RATING".





**LGITSA**

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CITY OF HOLDFAST BAY

CONGRATULATIONS!

# Innovation Initiative

This award specifically recognises an innovative initiative to achieve outstanding benefits for your Council. Nominations should demonstrate how a technology or information innovation has resulted in change and delivered value.



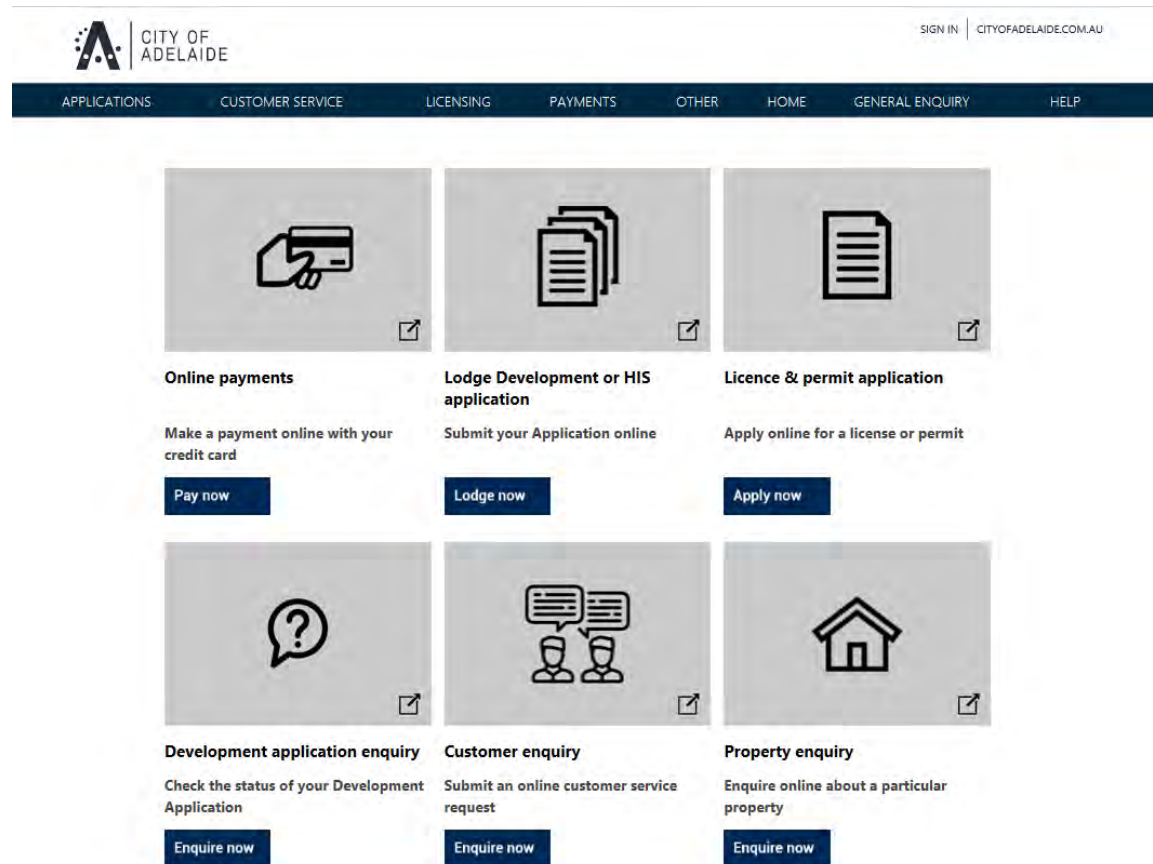


# City of Adelaide

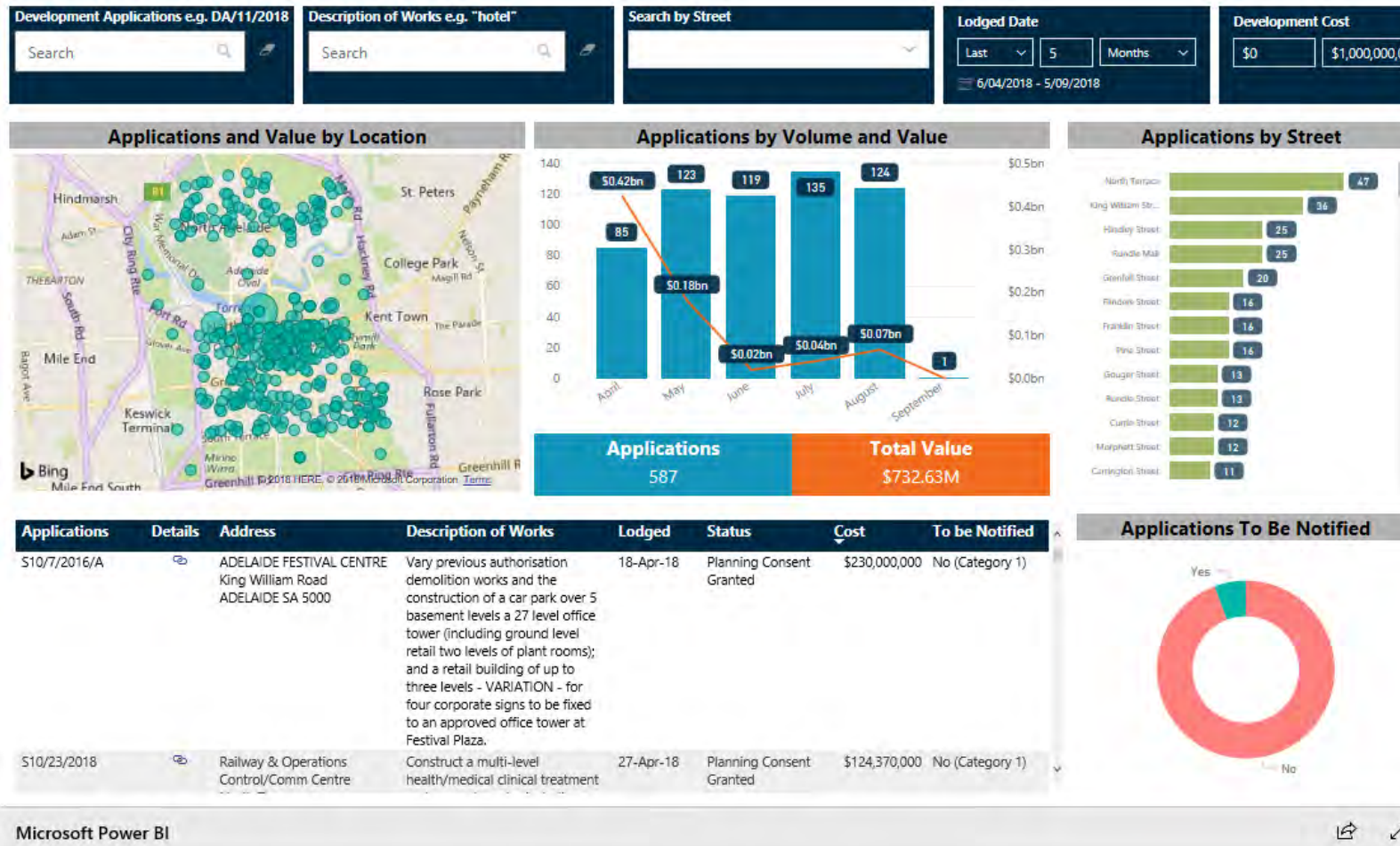
## Eplanning Project



# Eplanning Project



# Eplanning Project



# Eplanning Project



# City of Charles Sturt

## Real Time Data Systems and Reporting Platform





# Real Time Data Systems and Reporting Platform

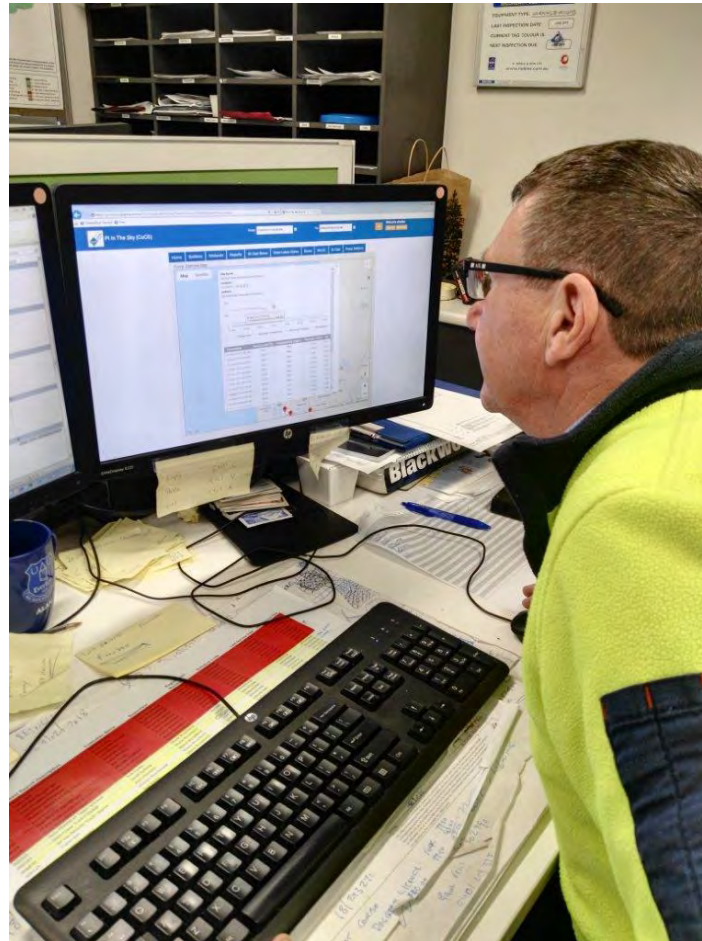




# Real Time Data Systems and Reporting Platform



# Real Time Data Systems and Reporting Platform



# City of Salisbury

## Community Hub Pilot Space





# Community Hub Pilot Space

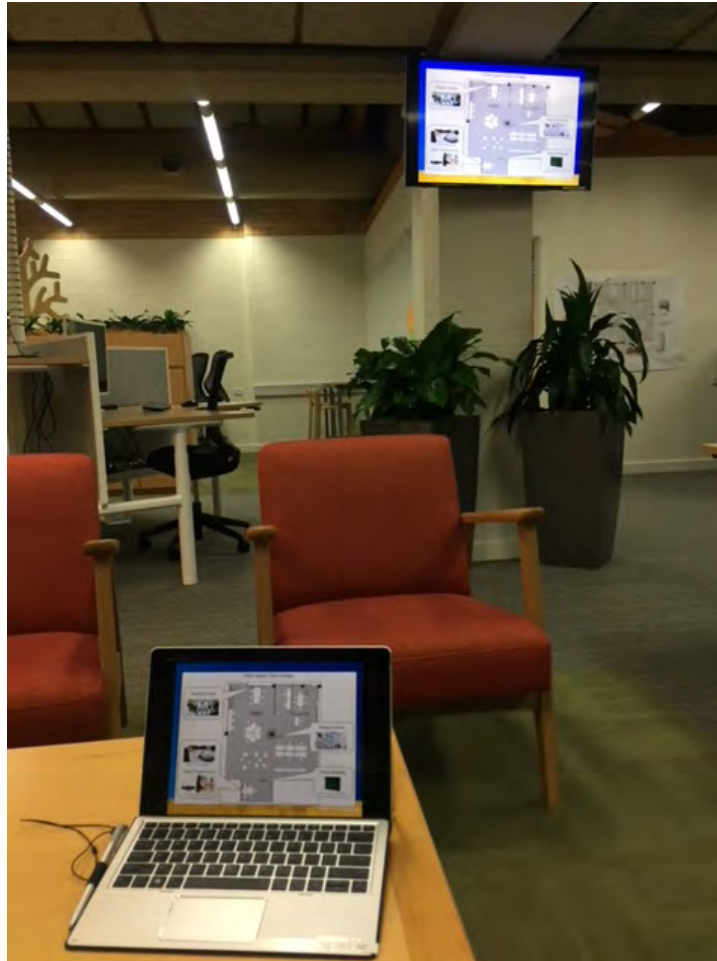


# Community Hub Pilot Space





# Community Hub Pilot Space





**LGITSA**

**CITY OF ADELAIDE**

**CONGRATULATIONS!**

# Infrastructure and Operational Excellence

This award recognises excellence in the delivery of IT infrastructure and operational services as evidenced by way of service optimisation, a particular project initiative, innovation in management and leadership practices or demonstrated practicality and resourcefulness.



# City of Charles Sturt

## Digital Workplace Program



# Digital Workplace Program





# Digital Workplace Program



# Digital Workplace Program



# City of Tea Tree Gully

## Creating a Digital Workplace



# Creating a Digital Workplace

## Road Warriors



### Description

Spends most of their workday working in the outdoors

**Current ICT Usage:** Low – Medium

**Work Location:** Service Centre / City-wide

**Work Environment:** Rugged at times, works in a range of weather conditions

**Internet Availability:** Heavily reliant on 4G including mobiles

**Software / Apps:** Mostly emails, internet & corporate apps (ie. CRMs, AMIS, Affinity, Pinforce, Health Manager)

**Digital Skills Capabilities:** Varies (Low – High)

### Digital Toolbox

**Indicative Primary Device:**  
“2-in-1” mobile to desktop device  
Docking station, dual monitors



### Example Roles

- Inspectors
- Horticulturalist
- Parks & Civil Support Employees
- Parks Gardeners
- Arboriculture Employees
- Biodiversity Employees
- Building Maintenance Employees
- Truck Drivers
- Plant / Heavy Vehicle Operators
- Concrete Finishers



# Creating a Digital Workplace

## Service Stars



### Description

Spends most of their workday in a single location with little or no need for mobility.

Current ICT Usage: High

Work Location: Service Centre / Civic Centre

Work Environment: Indoor office environment

Internet Availability: Must have full-time internet/network connection

Software / Apps: Emails, internet & all corporate apps

Digital Skills Capabilities: Varies (Medium - High)

### Example Roles

- Call Centre Staff
- Reception Staff
- Executive / Admin Assistants
- Cashier Officers
- Development Approvals Customer Service Officers
- Sign Shop Staff
- Records Management

### Digital Toolbox

Indicative Primary Device:

PC / desktop

Dual monitors





# Creating a Digital Workplace

## Mobile Mavericks



### Description

Spends most of their workdays working across several locations with high need for mobility.

**Current ICT Usage:** High

**Work Location:** Multiple

**Work Environment:** Mix of indoor and outdoor office environment

**Internet Availability:** Wi-Fi / Network / 4G

**Software / Apps:** Emails, internet & all corporate apps (some roles require highly specialised software)

**Digital Skills Capabilities:** Varies (Medium - High)

### Example Roles

- Corporate Leaders
  - ELT
  - MLT
  - TL
  - Supervisors
- Office staff

### Digital Toolbox

**Indicative Primary Device:**

"2-in-1" mobile to desktop device

Docking station, dual monitors



# City of Unley

## Technology Transformation

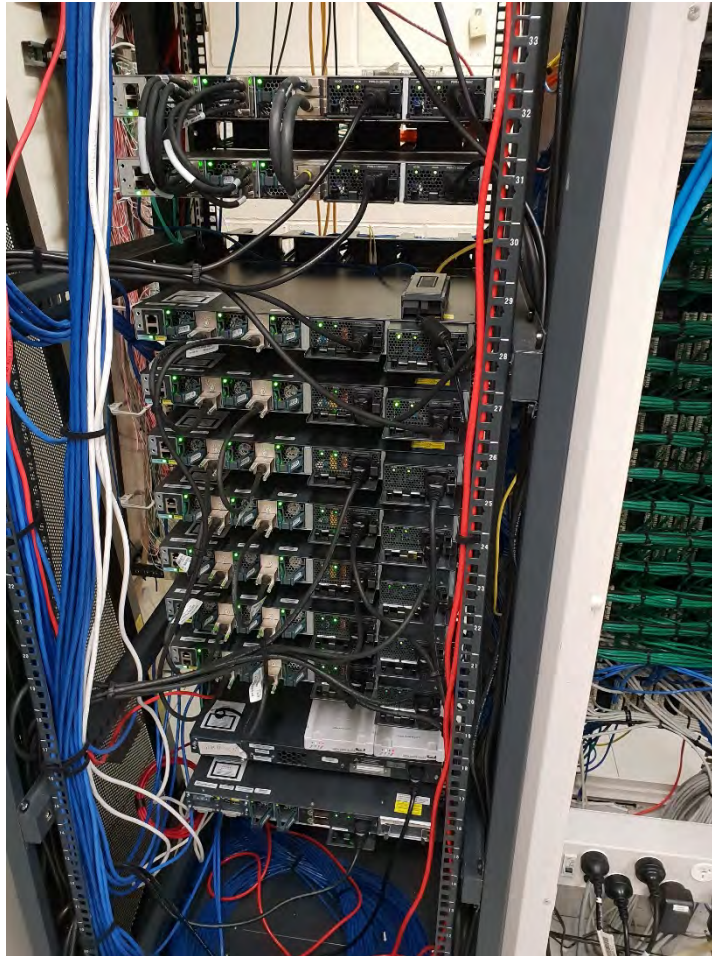


# Technology Transformation





# Technology Transformation



# Yorke Peninsula Council

## Droning on About Drones





# Droning On About Drones

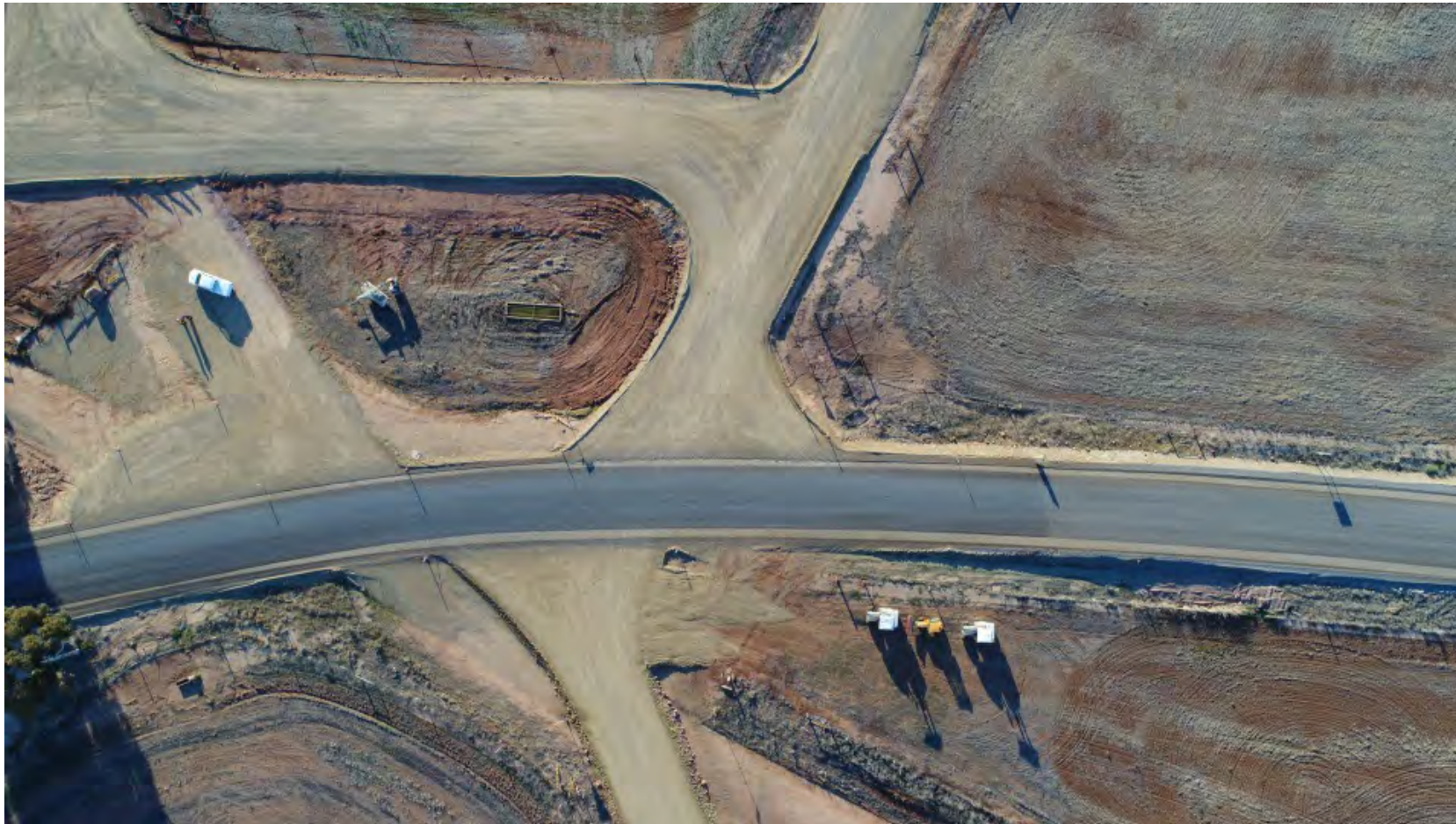


# Droning On About Drones





# Droning On About Drones





**LGITSA**

YORKE PENINSULA  
COUNCIL

CONGRATULATIONS!

# Young Achievement Award

This award recognises one or more individuals under the age of 30 who have demonstrated initiative and/or played a key role in delivering a new IT or IM initiative for their Council and/or community.



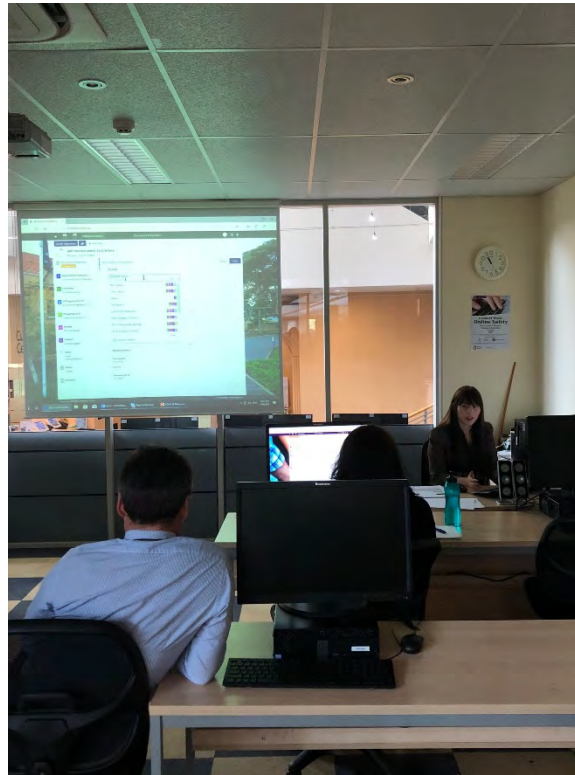


# City of Burnside

Talitha McDougall



# Talitha McDougall



# Talitha McDougall



# City of Port Adelaide Enfield

Nikolai Belkin



# Nikolai Belkin





# Nikolai Belkin



# Nikolai Belkin



# City of Unley

Simon Wright





# Simon Wright





# Simon Wright



# City of West Torrens

Kahla Hooley



# Kahla Hooley





# Kahla Hooley





# Kahla Hooley

ARBORICULTURE - REPORT AS OF 8 FEBURARY 2017	
Request type	No. Outstanding
Fallen Tree/Branches	86
Pruning	361
Request to remove, replace or new tree	78
Inspection	64
<u>Restaking</u>	8
White Ants	2
X Stump removal	2
Watering (Programmed Works)	2
X Species information	1
<b>TOTAL</b>	<b>604</b>

ARBORICULTURE - REPORT AS OF 21 SEPTEMBER 2018	
Request type	No. Outstanding
Fallen Tree/Branches	1
Pruning	22
Request to remove, replace or new tree	12
Inspection	15
Watering (Programmed Works)	0
<b>TOTAL</b>	<b>50</b>



**LGITSA**

**SIMON WRIGHT  
CITY OF UNLEY**

**CONGRATULATIONS!**



HIGHLY COMMENDED  
TALITHA MCDOUGALL  
CITY OF BURNSIDE  
CONGRATULATIONS!

# Outstanding Contribution to the Sector

The high level of award nominations this year allowed for the judges to introduce this category.





# City of Adelaide

## 10Gig Adelaide Project



# 10Gig Adelaide Project



# 10Gig Adelaide Project



# City of Adelaide

## People Movement Project





# People Movement Project



# People Movement Project



# City of Charles Sturt

## Digital Workplace Program



# Digital Workplace Program





# Digital Workplace Program



# Digital Workplace Program



# City of Port Adelaide Enfield

## Your Rates at Work



# Your Rates At Work





# Your Rates At Work





CITY OF ADELAIDE

CONGRATULATIONS!



HIGHLY COMMENDED

CITY OF ADELAIDE

CONGRATULATIONS!

# IT/IM Team of the Year

This award recognises excellence in the overall delivery and operation of IT and/or IM services at a team level as evidenced by way of service optimisation, a particular project initiative, innovation in management and leadership practices, professionalism or demonstrated practicality and resourcefulness.





# City of Adelaide

## Information Management Team



# Information Management Team



# City of West Torrens

## Information Services Team



# Information Services Team

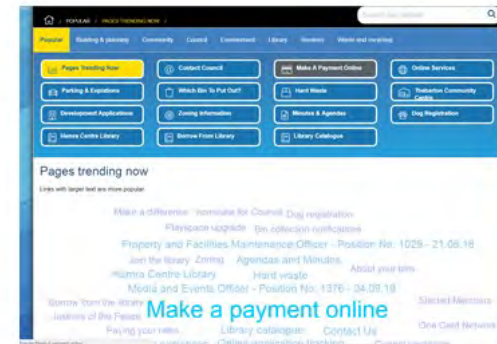
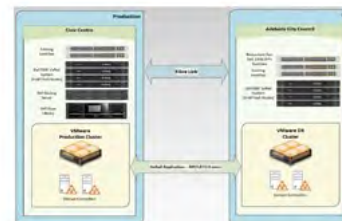


## Information Services





# Information Services Team

Information **Services**

# Information Services Team





**LGITSA**

CITY OF ADELAIDE  
CITY OF WEST TORRENS

CONGRATULATIONS!

CONGRATULATIONS TO ALL OF OUR WINNERS!!

Enjoy the rest of your night!

